AD-A232 956



DTIC FILE COPY

UNITED STATES AIR FORCE

OGGUPATIONAL REPORT

MEDICAL MATERIEL

AFSC 915X0

AFPT 90-915-880

JANUARY 1991

OCCUPATIONAL ANALYSIS PROGRAM USAF OCCUPATIONAL MEASUREMENT SQUADRON AIR TRAINING COMMAND RANDOLPH AFB. TEXAS 78150-5000

APPROVED FOR PUBLIC RELEASE; DISTRIBUTION UNLIMITED

DISTRIBUTION FOR AFSC 915X0 OSR AND SUPPORTING DOCUMENTS

| | <u>osr</u> | ANL EXT | TNG EXT | JOB INV |
|---|------------|------------|------------|------------|
| AFHRL/ID | 1 | 1m | 1m/1h | 1 |
| AFHRL/MODS | 2 | 1m | 1m | 1 |
| AFMPC/DPMRAD5 | 1 | | | |
| AFMPC/DPMRPQ1 | 2 | | | |
| ARMY OCCUPATIONAL SURVEY BRANCH | 1 | | | |
| CCAF/AYX | 1 | | | |
| DEFENSE TECHNICAL INFORMATION CENTER | 2 | | | |
| DET 4, USAFOMS (SHEPPARD AFB TX) | 1 | 1 | 1 | 1 |
| HQ AFISC/DAP HQ AFLC/SGSM | 2 | | 2 | |
| HQ AFSC/TTA | 3 1 | | 3 | |
| HQ ATC/SGAT | | | 1 | |
| HQ MAC/SGAB | 2 | | 3 | |
| HQ MAC/TTA | 1 | | 3 1 | |
| HQ PACAF/SGAM | 3 | | 3 | |
| HQ PACAF/TTA | 1 | | 1 | |
| HQ_SAC/SGAM | 3 | | 3 | |
| HQ SAC/TTA | 1 | | 1 | |
| HQ TAC/SGAM | 3 | | 3 | |
| HQ TAC/TTA | ĭ | | ĭ | |
| HQ USAF/DPPE | ī | | - | |
| HQ USAF/SGHP | ī | | 1 | |
| HQ USAFE/SGAM | 3 | | 3 | |
| HQ USAFE/TTA | 1 | | 1 | |
| NODAC | 1 | | | |
| USAFOMS/OMDQ | 1 | | | |
| USAFOMS/OMYXL | 10 | 2m | 5 | 10 |
| USMC (CODE TE-310) | 1 | | | |
| 3790 TCHTW/TTGX (SHEPPARD AFB TX - MEDICAL) | 3 | 1 | 3 | 3 |

m = microfiche only
h = hard copy only

TABLE OF CONTENTS

| | | PAGE NUMBER |
|------|--|----------------------|
| PRE | FACE | iii |
| SUM | MARY OF RESULTS | iv |
| INT | RODUCTION | 1 |
| | Background | 1 |
| SUR | VEY METHODOLOGY | 1 |
| | Survey Administration | 2 3 3 |
| SPE | CIALTY JOBS (Career Ladder Structure) | 5 |
| | Overview | 5 14 14 |
| CAR | EER LADDER PROGRESSION | 14 |
| | Skill-Level Descriptions | 16 16 |
| AFR | 39-1 SPECIALTY JOB DESCRIPTION ANALYSIS | 24 |
| CON | JS/OVERSEAS ANALYSIS | 24 |
| TRA: | INING ANALYSIS | 24 |
| | First-Enlistment Medical Materiel Personnel | 26 26 34 34 |
| JOB | SATISFACTION | 42 |
| | Summary | 42 |
| MPL | ICATIONS | 42 |
| PPE | NDIX A | 47 |
| | DTIC TAB Unannounced Unannounced Justification | |
| | By | |
| | ii Dist Special | |

PREFACE

This report presents the results of an Air Force Occupational Survey of the Medical Materiel (AFSC 915X0) career ladder. Authority for conducting occupational surveys is contained in AFR 35-2. Computer products used in this report are available for use by operations and training officials.

Captain Ken TeBrink developed the survey instrument, Ms Olga Velez provided computer programming support, and Mr Richard Ramos provided administrative support. Captain Doug Ketch analyzed the data and wrote the final report. Lieutenant Colonel Charles D. Gorman, Chief, Airman Analysis Section, Occupational Analysis Branch, USAF Occupational Measurement Squadron, reviewed and approved this report for release.

Copies of this report are distributed to Air Staff sections and other interested training and management personnel. Additional copies may be requested from the Occupational Measurement Squadron, Attention: Chief, Occupational Analysis Branch (OMY), Randolph AFB, Texas 78150-5000.

BOBBY P. TINDELL, Colonel, USAF Commander USAF Occupational Measurement Squadron JOSEPH S. TARTELL Chief, Occupational Analysis Branch USAF Occupational Measurement Squadron

SUMMARY OF RESULTS

- 1. <u>Survey Coverage</u>: This report is based on data collected from 1,056 respondents constituting 75 percent of all assigned AFSC 915X0 personnel.
- 2. <u>Career Ladder Structure</u>: Survey data show there are six clusters and three independent job types in this career ladder. The clusters are Stock Records and Local Purchase, Medical Equipment Management Office, NCOIC/Supervisory, Warehouse, War Reserve Materiel, and Central Processing and Distribution. The three independent jobs are Computer Operations, Resident Training Instructor, and Contract Management.
- 3. <u>Career Ladder Progression</u>: This career ladder is typical in that 3- and 5-skill level members spend most of their job time performing technical tasks related to one of the various specialty jobs identified. Seven-skill level members are first-line supervisors, performing a mixture of technical and supervisory tasks, while 9-skill level members and CEMs perform tasks related to managing the career ladder.
- 4. <u>Specialty Descriptions</u>: The AFR 39-1 Specialty Descriptions accurately describe jobs and tasks performed by AFSC 915XO personnel in the career ladder.
- 5. <u>Training Analysis</u>: Most of the Specialty Training Standard (STS) and two of the three blocks of the Plan of Instruction (POI) are supported by survey data when reviewed using criteria set forth in AFR 8-13/ATC Supplement 1 and ATCR 52-22. Block three of the POI has several objectives that were unsupported by survey data and need to be reviewed by training personnel.
- 6. <u>Job Satisfaction</u>: Job satisfaction for respondents in the present study is somewhat higher than reported for members of comparative AFSCs surveyed in 1989. Overall satisfaction has decreased slightly over the last 5 years. Members of most jobs report they find their job interesting and feel their talents and training are being used. Members in the Contract Management, Computer Operations, and CPD jobs, however, have the lowest satisfaction indicators.
- 7. <u>Implications</u>: Survey data show the career ladder structure is the same as it was 5 years ago. Members progress typically through the specialty, and current AFR 39-1 Specialty Descriptions are supported. Job satisfaction has not changed significantly over the last 5 years, with only a slight decrease in overall job satisfaction. Survey data support the current training documents, with minor review of part of the POI needed.

OCCUPATIONAL SURVEY REPORT MEDICAL MATERIEL CAREER LADDER (AFSC 915X0)

INTRODUCTION

This is a report of an occupational survey of the Medical Materiel (AFSC 915XO) career ladder completed by the USAF Occupational Measurement Squadron in October 1990. This career ladder was last surveyed in October 1985. The present survey was requested by the 3790th Medical Service Training Wing/MSOXB to update the Specialty Training Standard (STS), Career Development Course (CDC), Specialty Knowledge Test (SKT), and resident course.

Background

The AFR 39-1 Specialty Descriptions state that AFSC 915X0 personnel are responsible for preparing and maintaining manual and automated property accounting records. Duties also include requisitioning, receiving, inspecting, warehousing, delivering, safeguarding, and inventorying medical and non-medical materiel; processing issues and turn-ins of supplies and equipment; making dispositions of supplies and equipment; processing and maintaining requests for local purchases and services contracts; performing administrative functions; and providing supervision and training for Medical Materiel personnel.

Training for AFSC 915XO personnel is a 5-week, 2-day Cat A course conducted at Sheppard AFB TX. Training includes introduction to the Medical Materiel field, introduction to the MEDLOG system, Stock Records Functions, and Warehouse Operations.

SURVEY METHODOLOGY

Data for this survey were collected using USAF Job Inventory AFPT 90-915-880 (November 1989). The Inventory Developer reviewed pertinent career ladder documents, the previous OSR and job inventory, and then prepared a tentative task list. The task list was validated through personal interviews with 49 subject-matter experts at the following bases:

APPROVED FOR PUBLIC RELEASE; DISTRIBUTION UNLIMITED

BASE

REASON FOR VISIT

Sheppard AFB TX

Technical school

Keesler AFB MS

Extensive local purchase and contracting

functions

Gunter AFS AL

Standard System Center (MEDLOG)

Eglin AFB FL

 ${\color{blue} \textbf{Most experience on MEDLOG system}}$

Wilford Hall Medical Center

Largest medical facility in CONUS

Shaw AFB SC

Numerous War Readiness Materiel (WRM)

programs

Scott AFB IL

MAC air evacuation mission

Randolph AFB TX

Small clinic

Kelly AFB TX

FY account and O/S experience

Dyess AFB TX

Strategic Air Recon Team WRM

Brooks AFB TX

Unique local purchase requirements

The final inventory contains 659 tasks grouped under 16 duty headings, standard background questions asking for DAFSC, organization of assignment, MAJCOM, duty title, TAFMS, time in career ladder, and additional questions asking respondents to indicate job title, functional area, handling of hazardous or dangerous materiel, and equipment used. Training personnel will use responses to these questions to evaluate training and determine how AFSC 915XO personnel are being used.

Survey Administration

From November 1989 through May 1990, Consolidated Base Personnel Offices at operational bases worldwide administered the surveys to AFSC 915X0 personnel selected from a computer-generated mailing list provided by the Air Force Human Resources Laboratory. Respondents were asked to complete the identification and biographical information section first, go through the booklet and mark all tasks they perform in their current job, and then go back and rate each task they marked on a 9-point scale reflecting the relative amount of time spent on each task. Time spent ratings range from 1 (indicating a very small amount of time spent) to 9 (indicating a very large amount of time spent).

The computer calculated the relative percent time spent on all tasks for each respondent by first totaling ratings on all tasks, dividing the rating for each task by this total, and multiplying by 100. The percent time spent ratings from all inventories were then combined and used with percent member performing values to describe various groups in the career ladder.

Survey Sample

The final sample included responses from 1,056 DAFSC 91530, 91550, 91570, 91590, and 91500 members. As shown in Tables 1 and 2, the MAJCOM and DAFSC representation in the sample is very close to that of the total AFSC 915X0 population.

Task Factor Administration

Personnel who make decisions about career ladder documents and training programs need task factor data (training emphasis (TE) and task difficulty (TD) ratings), as well as job descriptions. The survey process provides these data by asking selected E-6 and E-7 supervisors to complete either a TE or TD booklet. These booklets are processed separately from the job inventories, and TE and TD data are used in several analyses discussed later in this report.

<u>Training Emphasis (TE)</u>. Training emphasis is defined as the amount of structured training that first-enlistment personnel need to perform tasks successfully. Structured training is defined as training provided by resident technical schools, field training detachments, mobile training teams, formal OJT, or any other organized training method. Seventy experienced AFSC 91570 supervisors rated the tasks in the inventory on a 10-point TE scale ranging from 0 (no training required) to 9 (much structured training required). The interrater agreement for these 70 raters is acceptable.

TE ratings, when used with percent members performing values and TD ratings, can help validate the need for organized training and provide insight into the 3-skill level training codes needed on individual STS elements.

Task Difficulty (TD). Task difficulty is defined as an estimate of the length of time the average airman takes to learn how to perform each task listed in the inventory. Seventy-three experienced AFSC 91570 supervisors rated the difficulty of the tasks in the inventory on a 9-point scale ranging from 1 (easy to learn) to 9 (very difficult to learn). Ratings are adjusted so tasks of average difficulty have a value of 5.0. Interrater agreement for these 73 raters is also acceptable.

Automated Training Indicators (ATI). The computer uses TE and TD ratings for each task in the inventory, the percent of first-enlistment respondents performing, and the training decision table found in ATCR 52-22 to compute an Automated Training Indicator (ATI) value for each task. ATI numbers correspond to training decisions found on the Course Training Decision Table in

TABLE 1
MAJCOM REPRESENTATION

| COMMAND | PERCENT OF ASSIGNED | PERCENT OF SAMPLE |
|---------|---------------------|-------------------|
| USAFE | 22 | 22 |
| ATC | 16 | 16 |
| SAC | 15 | 14 |
| TAC | 14 | 14 |
| MAC | 12 | 12 |
| PACAF | 7 | 8 |
| AFLC | 5 | 5 |
| AFSC | 4 | 4 |
| AAC | 2 | 2 |
| OTHER | 3 | 3 |

TOTAL ASSIGNED = 1,403
TOTAL ELIGIBLE = 1,226
TOTAL IN FINAL SAMPLE = 1,056
PERCENT OF ASSIGNED IN SAMPLE = 75%
PERCENT OF ELIGIBLE IN SAMPLE = 86%

TABLE 2
PAYGRADE DISTRIBUTION

| <u>PAYGRADE</u> | PERCENT OFASSIGNED_ | PERCENT OF SAMPLE |
|--|--------------------------------|--------------------------------|
| E-1 to E-3 E-4 E-5 E-6 E-7 E-8 E-9 | 21 38 22 10 8 * | 19 37 25 10 7 1 |

^{*} Denotes less than 1 percent

ATCR 52-22. ATI, TE and TD values, and percent of various groups of respondents performing tasks are the data used to make decisions about training requirements. These data are discussed later in the Training Analysis section of this report.

SPECIALTY JOBS (Career Ladder Structure)

The first step in the analysis process is to identify the structure of the career ladder in terms of jobs performed. The Comprehensive Occupational Data Analysis Program (CODAP) assists by creating an individual job description for each respondent based on the tasks performed and relative amount of time spent on the tasks. The CODAP automated job-clustering program then compares all the individual job descriptions, locates the two descriptions with the most similar tasks and time spent ratings, and combines them to form a composite job description. In successive stages, new members are added to this initial group, or new groups are formed based on the similarity of tasks and time spent ratings. This process continues until all respondents have been included in a group.

The basic group that CODAP uses in the clustering process is a <u>job</u>, or those individuals who perform many of the same tasks and spend a similar amount of time performing them. When several jobs are similar, they form a <u>cluster</u>. If members of a job perform tasks so different they cannot be included in a cluster, they are referred to as being an <u>independent job</u>. These definitions are used to describe the Medical Materiel specialty and the variations of jobs within the specialty. In addition, this information is used to evaluate the accuracy and completeness of AFR 39-1 Specialty Descriptions, the STS, and the Plan of Instruction (POI) for the entry-level course.

Overview

Survey data show members of the career ladder perform in several distinct jobs (Figure 1) within the specialty. Relative time members of the jobs spend on duties is presented in Table 3, and selected background information on these members is presented in Table 4. A listing of the clusters and independent jobs follows. The Stage (STG) number beside the job title is a group reference number assigned by CODAP, and the letter "N" refers to the number of respondents in each job.

- I. COMPUTER OPERATIONS INDEPENDENT JOB (STG214, N=12)
- II. RESIDENT TRAINING INSTRUCTOR INDEPENDENT JOB (STG188, N=7)
- III. STOCK RECORDS AND LOCAL PURCHASE CLUSTER (STG114, N=310)
- IV. MEDICAL EQUIPMENT MANAGEMENT OFFICE (MEMO) CLUSTER (STG113, N=121)

AFSC 915X0 SPECIALTY JOBS (N= 1,056)

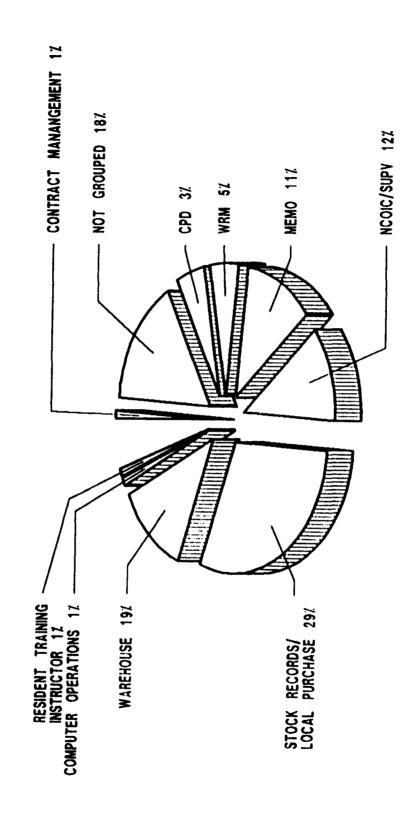


FIGURE 1

TABLE 3

DISTRIBUTION OF DUTY TIME SPENT BY MEMBERS OF CAREER LADDER JOBS (RELATIVE PERCENT OF JOB TIME SPENT)

| i | | COMP OPER | RES TRNRS | LP & STK RECORDS | MEMO | NCOIC/ SUPV | H/3 |
|---------|--|--------------|--------------|---------------------|------------|----------------|------------|
| 3 | DULLES | (N=12) | (N=7) | (N=310) | (N=121) | (N=127) | (N=198) |
| < | ORGANIZING AND PLANNING | | Ŋ | 2 | က | 12 | ^ |
| 80 | DIRECTING AND IMPLEMENTING | - | œ | ı m | 4 | 13 | ı ~ |
| ပ | INSPECTING AND EVALUATING | * | თ | · ო | · m | 4 |) m |
| ٥ | TRAINING | • | 30 | ~ ~ | ^ | . ^ | · - |
| ш | PERFORMING ADMINISTRATIVE | | 4 | ı m | 1 4 | . m | ٠ |
| L. | PERFORMING GENERAL MEDICAL LOGISTICS | 18 | 7 | 37 | 31 | 16 | - 22 |
| ၒ | PERFORMING WAREHOUSE OR INTERNAL DISTRIBUTION OPERATION (IDO)/PARS RESUPPLY SYSTEM | ∞ | H | 'n | ~ | 9 | 48 |
| I | PERFORMING STOCK RECORDS OR CUSTOMER SERVICE TASKS | 9 | * | 11 | ო | , ∞ | <u>.</u> w |
| | PERFORMING LINEN SUPPLY TASKS | 1 | * | * | 4 | * | · ~ |
| n | PERFORMING MEDICAL EQUIPMENT MANAGEMENT OFFICE TASKS | * | * | * | 25 | 7 | * |
| ¥ | PERFORMING WAR RESERVE MATERIEL OR MEDICAL READINESS TASKS | ~ | * | | - | o | r |
| 7 | PERFORMING DOCUMENT CONTROL OR QUALITY CONTROL TASKS | 1 7 | * | → ∞ | - - | ۰ | 7 - |
| Σ | PERFORMING CENTRAL PROCESSING AND DISTRIBUTION | * | * | * | * | ı ⊶ | • |
| Z | PERFORMING CONTRACT MANAGEMENT OR LOCAL PURCHASE | ٣ | * | 10 | * | * | : * |
| 0 | PERFORMING COMPUTER OPERATIONS TASKS | 54 | 36 | 15 | ∞ | ഹ | 11 |
| م | PERFORMING FACILITIES MANAGEMENT OR CONTINGENCY HOSPITAL TASKS | * | * | * | * | - | * |

* Denotes less than 1 percent

TABLE 3 (CONTINUED)

DISTRIBUTION OF DUTY TIME SPENT BY MEMBERS OF CAREER LADDER JOBS (RELATIVE PERCENT OF JOB TIME SPENT)

| 3 | DUTIES | WRM (N=53) | CONT MGMT (N=6) | CPD (N=26) |
|----|--|---------------|-----------------------|---------------|
| < | ORGANIZING AND PLANNING | 5 | - | |
| æ | DIRECTING AND IMPLEMENTING | ı m | • * | , « |
| ပ | INSPECTING AND EVALUATING | - 2 | * | , « |
| 0 | TRAINING | · | * | , , |
| ш | PERFORMING ADMINISTRATIVE | 5 | * | * L |
| ıL | PERFORMING GENERAL MEDICAL LOGISTICS | 19 | 29 | ve |
| G | PERFORMING WAREHOUSE OR INTERNAL DISTRIBUTION OPERATION (IDO)/PARS RESUPPLY SYSTEM | 13 | ٠ / | , <u>দ</u> |
| æ | PERFORMING STOCK RECORDS OR CUSTOMER SERVICE TASKS | 4 | J | , L |
| - | PERFORMING LINEN SUPPLY TASKS | * | : * | • * |
| J | PERFORMING MEDICAL EQUIPMENT MANAGEMENT OFFICE TASKS | * | * | * |
| ¥ | PERFORMING WAR RESERVE MATERIEL OR MEDICAL READINESS TASKS | 33 | * | |
| ٦ | PERFORMING DOCUMENT CONTROL OR QUALITY CONTROL TASKS | ഹ | 2 | + * |
| Σ | PERFORMING CENTRAL PROCESSING AND DISTRIBUTION | * | ∤ | 63 |
| z | PERFORMING CONTRACT MANAGEMENT OR LOCAL PURCHASE | * | 57 | * |
| 0 | PERFORMING COMPUTER OPERATIONS TASKS | 14 | 9 | ო |
| ۵. | PERFORMING FACILITIES MANAGEMENT OR CONTINGENCY HOSPITAL TASKS | * | * | * |

* Denotes less than 1 percent

TABLE 4

SELECTED BACKGROUND DATA FOR CAREER LADDER JOBS

| | COMP OPER (STG214) | RES TRNRS (STG188) | LP & STK RECORDS (STG114) | MEMD (STG113) | NCOIC/ SUPV (STG95) | W/H (STG72) | WRM (STG89) | CONT MGMT (STG193) | CPD (STG106) |
|---|--------------------------|--------------------------|---------------------------------|--------------------------|---|------------------------|------------------------|------------------------------|------------------------|
| NUMBER IN GROUP PERCENT OF SAMPLE | 12 1% | 7 | 310 29% | 121 11% | 127 12% | 208 19% | 53 50 | 16 | 26 3% |
| DAFSC DISTRIBUTION 91530 91550 91570 91590 91500 | 0 17% 83% 0 | 0 43% 57% 0 | 20% 20% 0 | 57% 38% 0 | 11 13 13 13 13 13 13 13 13 13 13 13 13 1 | 28% 60% 12% 0 | 118 68% 21% 0 | 673 673 00 00 00 | 31% 65% 0 |
| AVERAGE TAFMS (MOS) AVERAGE NUMBER OF TASKS PERFORMED PERCENT IN FIRST ENLISTMENT PERCENT SUPERVISING | 38 34 17% | 129 44 0 43% | 76 121 40% 40% | 121 133 21% 43% | 127 168 5% 89% | 63 81 55% 29% | 82 79 40% 26% | 46 37 50% 0 | 55 28 57% 23% |

* Denotes less than 1 percent

NOTE: DAFSC distribution percentages may not total to exactly 100 percent due to rounding

- V. NCOIC/SUPERVISORY CLUSTER (STG095, N=127)
- VI. WAREHOUSE CLUSTER (STG072, N=198)
- VII. WAR RESERVE MATERIELS (WRM) CLUSTER (STG089, N=53)
- VIII. CONTRACT MANAGEMENT INDEPENDENT JOB (STG193, N=6)
 - IX. CENTRAL PROCESSING AND DISTRIBUTION (CPD) CLUSTER (STG106, N=26)
- I. <u>COMPUTER OPERATIONS INDEPENDENT JOB (STG214, N=12)</u>. Twelve respondents, or 1 percent of the sample, perform tasks involved with this job. While all personnel within this career ladder perform tasks related to computer operations, this group of personnel indicate they spend over 50 percent of their time performing computer operations tasks. This is about 30 percent more than any other group in the sample. Personnel within this group are fairly junior, with 75 percent of them in their first enlistment. On the average, they perform 34 tasks, with the majority of them in computer operations:

initiate on-line sessions
transfer system files to floppy diskettes
process end-of-day (EOD) routines
perform cold starts
perform warm starts
process end-of-month (EOM) routines
decollate and tear down computer runs
perform warm terminations
perform cold terminations
distribute computer products

II. <u>RESIDENT TRAINING INSTRUCTOR INDEPENDENT JOB (STG188, N=7)</u>. Seven respondents indicated they perform tasks related to training. Members of this job are one of the more senior groups, averaging 129 months TAFMS. Sixty percent of this group's job is made up from two of the duties, training and computer operations. The high amount of time they spend on training tasks sets them apart from the computer operations group. Some of the tasks they perform are:

conduct resident course classroom training evaluate training progress of students initiate on-line sessions develop lesson plans administer tests perform warm terminations perform warm starts

develop course curricula, POIs, or STSs maintain training records, charts, or graphs counsel trainees on training progress

III. STOCK RECORDS AND LOCAL PURCHASE CLUSTER (STG114, N=310). This group of 310 respondents is the largest group within the survey and represent 29 percent of the sample. As the title of this cluster implies, it is made up of two major jobs, Stock Records and Local Purchase, which work closely together. Personnel in this cluster spend 11 percent of their time on stock records or customer service tasks, 10 percent of their time on contract management or local purchase tasks, and 8 percent of their time on document control or quality control tasks. Ninety percent of the personnel in this cluster hold a 5- or 7-skill level and average 76 months TAFMS. These personnel perform tasks from various duty areas and are distinguished by the time they spend on the following tasks:

perform operating balance inquiries process cancellation requests perform item master inquiries perform transaction history inquiries establish or maintain master records process nonrecurring issue (NRI) transactions perform due-in file inquiries research overdue shipments research existing stock numbers

IV. MEDICAL EQUIPMENT MANAGEMENT OFFICE (MEMO) CLUSTER (STG113, N=121). One hundred and twenty-one respondents indicated they perform tasks that involved managing medical equipment. This cluster represents 11 percent of the sample, with personnel spending 25 percent of their time on MEMO tasks. The personnel in this cluster are more experienced, with only 5 percent of them holding a 3-skill level and 22 percent in their first enlistment. They distinguish themselves by the time they spend on the following tasks:

annotate or complete AF Forms 601 (Equipment Action Request)
process AF Forms 601 (Equipment Action Request)
validate equipment requirements
coordinate new equipment requests with MER activities
inventory MEMO property
annotate or complete AF Forms 9 (Request for Purchase)
input request for property custody authorization/receipt
locator listings (CA/CRL)
complete nonmedical supply or equipment requisitions
coordinate new equipment requests with facility managers
annotate or complete turn-in documents for turn-in of
excess serviceable equipment

V. NCOIC/SUPERVISORY CLUSTER (STG095, N=127). One hundred and twenty-seven respondents, or 12 percent of the sample, indicate they perform a supervisory job. This cluster is made up of 7- and 9-skill levels, along with Chief Enlisted Managers (CEM). Most are NCOICs, Superintendents, or Managers. This group is more experienced than others and averages 177 months TAFMS. Personnel in this cluster spend the largest portion of their time in their role as supervisor, spending 14 percent of their time on inspecting and evaluating, 13 percent of their time on directing and implementing, and 12 percent of their time organizing and planning. Some of the supervisory tasks they perform are:

determine work priorities
conduct or participate in staff meetings
interpret policies, directives, or procedures for
subordinates
supervise Medical Materiel Specialists (AFSC 91550)
counsel personnel on personal or military-related matters
analyze management records or reports
complete self-inspection reports
plan or schedule work assignments
establish organizational policies, office instructions
(OI), or standard operating procedures (SOP)
assign personnel to duty positions
write EPRs

VI. WAREHOUSE CLUSTER (STG072, N=198). One hundred and ninety-eight respondents, or 19 percent of the sample, indicate they perform the Warehouse job. This is the second largest job identified within the sample. Personnel in this job are relatively junior compared to the other groups in the sample, with 55 percent in their first enlistment and 28 percent holding a 3-skill level. These personnel perform tasks required for inventorying and storing medical materiels when received at various medical facilities. They spend 48 percent of their time performing Warehouse or Internal Distribution Operations/Periodic Automatic Resupply System tasks. They vary from other personnel by the time they spend performing the following tasks:

locate and pull issues, other than linens, controlled, or security medical items deliver issues, other than linens, controlled, or security medical items place items in warehouse locations, other than compressed gas, controlled or security items load or unload materiel, other than WRM rotate items annotate issue listings pick up shipments operate materiel-handling equipment, such as tugs and forklifts distribute copies of issue listings conduct rewarehousing operations

VII. WAR RESERVE MATERIELS (WRM) CLUSTER (STG089, N=53). Fifty-three respondents indicated they perform tasks related to this area. The personnel in this cluster spend 33 percent of their duty time on tasks pertaining to WRM, 19 percent on general medical logistics tasks, 14 percent on computer operations tasks, and 13 percent on warehouse tasks. These members average 81 months TAFMS, with USAFE being the major command with the most members assigned, about 50 percent. While this cluster performs tasks in many areas, they spend the most time on the following WRM tasks:

inventory WRM assets
load WRM quality assurance transactions
process WRM quality assurance transactions
perform WRM balance inquiries
compare WRM assets to quality assurance WRM listings
maintain work copies of WRM computer output listings
perform quality control checks of WRM quality assurance
listings
operate materiel-handling equipment, such as tugs and
forklifts
palletize ATC, ATH, or SART supplies
pull dated items from WRM programs
review WRM readiness reports

VIII. <u>CONTRACT MANAGEMENT INDEPENDENT JOB (STG193, N=6)</u>. Six respondents indicated they perform tasks pertaining to contract management. The personnel in this job spend over 50 percent of their time performing tasks within Duty N, Contract Management and Local Purchase Tasks, and their functional work area is Blanket Purchase Order/Blanket Delivery Order. They vary from other personnel by the amount of time they spend on the following tasks:

place calls against BPAs or BDOs
print BPA or BDO purchase order files
maintain BPA or BDO call registers
maintain BPA or BDO contract files
complete EOM BPA or EOM blanket delivery order (BDO)
reports
distribute DPSC BPA or BDO purchase orders to Base
Contracting Office or BAFO
establish BPA or BDO contract files
establish BPA or BDO order call registers

IX. <u>CENTRAL PROCESSING AND DISTRIBUTION (CPD) CLUSTER (STG106, N=26)</u>. Twenty-six respondents indicated they perform tasks within the Central Processing and Distribution cluster, which represents 3 percent of the sample. They spend 63 percent of their time within the CPD area and another 15 percent of their time doing tasks within the warehouse area. Almost 60 percent of these personnel are in their first enlistment, and the majority (96 percent)

hold a 3- or 5-skill level. The CPD personnel have a specialized job and, therefore, a majority of their time is spent performing a small number of tasks. Some of these tasks are:

issue CPD common-use supplies
restock carts from using activities
fill patient nondrug item prescriptions
break down items by adjusted units of issue
place items in CPD storage locations
process routine over-the-counter medical CPD supply
requests
perform inventory of CPD supplies to determine material
restock requirements
exchange supply carts from using activities
perform daily inventory of supplies in using activities,
other than surgical stores
maintain nondrug item prescription files

Comparison to Previous Survey

Jobs identified in the present survey were compared to those reported in the 1985 OSR (see Table 5). There has been very little change in the career ladder structure over the last 5 years. The slight differences in job names or percentages in jobs shown in Table 5 are a result of the way tasks were grouped in the latest job inventory and use of the CODAP task clustering process, which identified groups of co-performed tasks which, in turn, helped identify the jobs performed in the career ladder.

Summary

The analysis of the jobs performed by AFSC 915XO personnel accounts for 82 percent of the total sample. This career ladder is fairly diverse, and the remaining 18 percent (196 respondents) either perform such a variety of tasks or have such an unusual emphasis on certain tasks that the CODAP programs could not include them in any groups of meaningful size. The jobs identified above support the current classification structure of the career ladder.

CAREER LADDER PROGRESSION

Analysis of DAFSC groups, together with the analysis of the career ladder structure, is an important part of each occupational survey. The DAFSC analysis identifies differences in tasks performed by members of the various skill level groups, which in turn may be used to evaluate how well career ladder documents, such as AFR 39-1 Specialty Descriptions and the STS, reflect what members of the various skill level groups are doing.

TABLE 5

COMPARISON OF CAREER LADDER STRUCTURE FOR CURRENT AND PREVIOUS SURVEY

| JOBS IDENTIFIED IN 1990 | JOBS IDENTIFIED IN 1985 |
|---|---|
| WAREHOUSE CLUSTER | WAREHOUSE CLUSTER |
| | INTERNAL DISTRIBUTION OPERATION (IDO) INDEPENDENT JOB |
| WAR RESERVE MATERIEL (WRM) CLUSTER | WAR RESERVE MATERIEL (WRM) INDEPENDENT JOB |
| NCOIC/SUPERVISORY CLUSTER | SUPERVISORY CLUSTER |
| MEMO CLUSTER | MEMO CLUSTER |
| | USAFE CLINIC PERSONNEL INDEPENDENT JOB |
| STOCK RECORDS AND LOCAL PURCHASE CLUSTER | STOCK RECORDS AND LOCAL PURCHASE CLUSTER |
| CENTRAL PROCESSING AND DISTRIBUTION (CPD) CLUSTER | CENTRAL PROCESSING AND DISTRIBUTION (CPD) CLUSTER |
| RESIDENT TRAINING INSTRUCTOR INDEPENDENT JOB | NOT IDENTIFIED AS A DISTINCT JOB |
| COMPUTER OPERATIONS INDEPENDENT JOB | NOT IDENTIFIED AS A DISTINCT JOB |
| CONTRACT MANAGEMENT INDEPENDENT JOB | NOT IDENTIFIED AS A DISTINCT JOB |

The distribution of skill level members across the specialty jobs is displayed in Table 6, while relative amounts of time members of the various skill level groups spend on duties is shown in Table 7. These data show 56 percent of 3- and 5-skill level members are assigned to either the Warehouse job or to the Stock Records and Local Purchase job. The remaining 3- and 5-skill levels are assigned to the other various jobs identified. Seven-skill level members are also assigned to the various jobs, with 34 percent of them in the Supervisory job. Descriptions of the skill levels follow.

Skill-Level Descriptions

DAFSC 91530/50. DAFSC 91530/50 respondents constitute 71 percent of the sample and have a 78 percent-time-spent overlap on common tasks, indicating they perform essentially the same job. Because of the high overlap, a combined job description was created and used in further analyses. As shown in Table 6, 56 percent of the 3- and 5-skill level members work in one of two areas, Warehouse or Stock Records and Local Purchase, with smaller percentages working in MEMO, WRM, CPD, and Computer Operations. There were 19 percent of the 146 3- and 5-skill level members not grouped into any cluster or independent job because of the diversity of tasks they perform. Representative tasks DAFSC 91530/50 members perform are listed in Table 8.

<u>OAFSC 91570</u>. Seven-skill level personnel constitute 19 percent of the sample and are involved in most of the jobs identified by survey data. Representative tasks performed by 7-skill level members are listed in Table 9 and include a mixture of technical and supervisory tasks. Table 10 lists examples of tasks that best differentiate between AFSC 91530/50 and 91570 personnel. Figures show a greater percentage of 7-skill level personnel perform the supervisory and administrative tasks. No tasks are listed that favor the AFSC 91530/50 personnel, indicating AFSC 91570 personnel spend a considerable amount of time on similar technical tasks with the AFSC 91530/50 personnel.

<u>DAFSC 91590/00</u>. Nine-skill level and CEM personnel constitute 2 percent of the sample and, as shown in Table 6, are involved primarily in the NCOIC/Supervisory job only. Representative tasks performed by 9-skill level members and CEMs are listed in Table 11 and include mostly supervisory tasks performed to manage this career ladder. Table 12 lists examples of tasks that best differentiate between AFSC 91570 and 91590/00 personnel. Figures show a greater percentage of 7-skill level personnel perform technical tasks along with their supervisory roles, while 9-skill levels and CEMs are involved almost exclusively with tasks of supervising and managing the AFSC 915X0 career ladder.

Summary

Survey data show Medical Materiel personnel progress typically through the skill levels. Three- and 5-skill level personnel typically have the warehouse job or the stock records and local purchase job, 7-skill level members are supervisors in the various jobs performing a mixture of technical and supervisory tasks, and 9-skill level and CEMs are strictly in supervisor or manager jobs.

TABLE 6

DISTRIBUTION OF SKILL LEVEL MEMBERS IN CAREER LADDER JOBS (PERCENT)

| JOBS | 91530/50 (N=750) | 91570 (N=283) | 91590/00 (N=23) |
|--------------------------------|---------------------|------------------|--------------------|
| COMPUTER OPERATIONS | 2 | 0 | 0 |
| RESIDENT TRAINING INSTRUCTOR | * | 1 | 0 |
| STOCK RECORDS & LOCAL PURCHASE | 33 | 22 | 0 |
| MEMO | 10 | 17 | 0 |
| NCOIC/SUPERVISORY | 3 | 34 | 57 |
| WAREHOUSE | 23 | 8 | 0 |
| WRM | 6 | 4 | 0 |
| CONTRACT MANAGEMENT | 1 | 0 | 0 |
| CPD | 3 | * | 0 |
| NOT GROUPED | 19 | 14 | 43 |

^{*} Denotes less than 1 percent

TABLE 7

TIME SPENT ON DUTIES BY MEMBERS OF SKILL LEVEL GROUPS (RELATIVE PERCENT OF JOB TIME)

| 3 | DUTIES | 91530/50 (N=750) | 91570 (N=283) | 91590/00 (N=23) |
|----------|--|---------------------|------------------|--------------------|
| • | | | | |
| ⋖ | UKGANIZING AND PLANNING | - | 7 | 20 |
| മ | DIRECTING AND IMPLEMENTING | m | თ | 138 |
| ပ | INSPECTING AND EVALUATING | m | 6 | 22 |
| ۵ | TRAINING | • | · L | ן ר |
| m | PERFORMING ADMINISTRATIVE TASKS | ٠ |) r | ~ ىد |
| u. | PERFORMING GENERAL MEDICAL LOGISTICS | 5 62 | 23 | ο α |
| ŋ | PERFORMING WAREHOUSE OR INTERNAL DISTRIBUTION OPERATION (IDO)/PARS RESUPPLY SYSTEM | 20 | <u>{</u> ∞ | , - |
| I | PERFORMING STOCK RECORDS OR CUSTOMER SERVICE TASKS | φ | 7 | 1 4 |
| — | PERFORMING LINEN SUPPLY TASKS | r-4 | · * | * |
| רי | PERFORMING MEDICAL EQUIPMENT MANAGEMENT OFFICE TASKS | m | ഹ | m |
| ¥ | PERFORMING WAR RESERVE MATERIEL OR MEDICAL READINESS TASKS | 4 | ្ស | • • |
| ٦. | PERFORMING DOCUMENT CONTROL OR QUALITY CONTROL TASKS | - ທາ | , _~ | + ~ |
| Σ: | PERFORMING CENTRAL PROCESSING AND DISTRIBUTION | ı m | › * | + * |
| Z | PERFORMING CONTRACT MANAGEMENT OR LOCAL PURCHASE | ហ | ហ | , - |
| 0 | PERFORMING COMPUTER OPERATIONS TASKS | 12 | 7 | ı m |
| Δ. | PERFORMING FACILITIES MANAGEMENT OR CONTINGENCY HOSPITAL TASKS | * | | 2 |

* Denotes less than 1 percent

TABLE 8

REPRESENTATIVE TASKS PERFORMED BY 91530/50 PERSONNEL

| TASKS | S | PERCENT MEMBERS PERFORMING (N=750) |
|-------|--|---|
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 68 |
| F211 | PERFORM OPERATING BALANCE INQUIRIES | 68 |
| F210 | PERFORM ITEM MASTER INQUIRIES | 68 |
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 61 |
| F147 | ANNOTATE OR COMPLETE DD FORMS 1348-1 (DOD SINGLE LINE ITEM RELEASE/RECEIPT DOCUMENT) | 56 |
| 0597 | INITIATE ON-LINE SESSIONS | 56 |
| 0593 | DECOLLATE AND TEAR DOWN COMPUTER RUNS | 55 |
| 0611 | PERFORM COLD STARTS | 55 |
| 0612 | PERFORM COLD TERMINATIONS | 55 |
| 0594 | DISTRIBUTE COMPUTER PRODUCTS | 55 |
| 0616 | PERFORM WARM TERMINATIONS | 54 |
| F232 | RESEARCH EXISTING STOCK NUMBERS | 54 |
| 0624 | TRANSFER SYSTEM FILES TO FLOPPY DISKETTES | 53 |
| 0615 | PERFORM WARM STARTS | 53 |
| F181 | ESTABLISH OR MAINTAIN MASTER RECORDS | 51 |
| 0622 | PROCESS END-OF-MONTH (EOM) ROUTINES | 49 |
| 0596 | INITIATE ON-LINE RECOVERIES | 48 |
| F207 | PERFORM DUE-IN FILE INQUIRIES | 47 |
| 0603 | INPUT ISSUES | 47 |
| F227 | PROCESS NON-RECURRING ISSUE (NRI) TRANSACTIONS | 46 |
| 0601 | INPUT DUE-INS, RECEIPTS, OR BALANCE RECORD ADJUSTMENTS | 45 |
| F233 | RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 44 |
| 0608 | MAINTAIN BACKUP FLOPPY DISKETTES OF SYSTEM FILE TRANSFERS | 43 |

TABLE 9

REPRESENTATIVE TASKS PERFORMED BY 91570 PERSONNEL

| TASKS | | PERCENT MEMBERS PERFORMING (N=197) |
|-----------|--|---|
| | | |
| A7 | DETERMINE WORK PRIORITIES WRITE EPRs SUPERVISE MEDICAL MATERIEL SPECIALISTS (AFSC 91550) CONDUCT OR PARTICIPATE IN STAFF MEETINGS | 75 |
| C98 | WRITE EPRs | 73 |
| B56 | SUPERVISE MEDICAL MATERIEL SPECIALISTS (AFSC 91550) | 71 |
| | | |
| F210 | PERFORM ITEM MASTER INQUIRIES | 70 |
| B34 | COUNSEL PERSONNEL ON PERSONAL OR MILITARY-RELATED MATTERS | 69 |
| F211 | PERFORM OPERATING BALANCE INQUIRIES | 68 |
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 68 |
| C89 | PERFORM OPERATING BALANCE INQUIRIES PERFORM TRANSACTION HISTORY INQUIRIES INSPECT WORK AREA CLEANLINESS INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES PLAN OR SCHEDULE WORK ASSIGNMENTS DRAFT OR AMEND LOCAL OPERATING INSTRUCTIONS ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS (01), OR STANDARD OPERATING PROCEDURES (SOP) CONDUCT OJT | 63 |
| B48 | INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR | |
| | SUBORDINATES | 62 |
| A22 | PLAN OR SCHEDULE WORK ASSIGNMENTS | 61 |
| A12 | DRAFT OR AMEND LOCAL OPERATING INSTRUCTIONS | 61 |
| A14 | ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS | |
| | (OI), OR STANDARD OPERATING PROCEDURES (SOP) | 60 |
| D106 | CONDUCT OJI | 58 |
| A25 | CONDUCT OUT SCHEDULE LEAVES OR PASSES CONDUCT IN-HOUSE TRAINING CONFERENCES OR BRIEFINGS | 58 |
| 0104 | CONDUCT IN-HOUSE TRAINING CONFERENCES OR BRIEFINGS | 57 |
| | PERFORM DUE-IN FILE INQUIRIES | 55 |
| F237 | RESPOND TO CUSTOMER INQUIRIES, OTHER THAN DUE-IN INQUIRIES | 55 |
| 001 | UK TIEM CANCELLATIONS | 55 55 |
| 191 | COMPLETE SELF-INSPECTION REPORTS | 55 54 |
| F209 | DECEMBER ENTERING STOCK WHADERS | 54 54 |
| F232 | RESEARCH EXISTING STUCK NUMBERS | 51 |
| FZ33 | MESENTUM FULLUMUP ACTIONS ON PAST DUE REQUISITIONS | 51 |
| D41 | DETERMINE DEGLICATION DRIGHTIES | 48 |
| F1/3 | METERMINE REQUISITION PRIORITES | 45 |
| N 1 | ACCION DEDCONNEL TO DUTY DOCITIONS | 45 |
| UEU UT | ANALYZE WODYLOAD DEGILLOEMENTS | 45 |
| 0105 | RESPOND TO CUSTOMER INQUIRIES, OTHER THAN DUE-IN INQUIRIES OR ITEM CANCELLATIONS COMPLETE SELF-INSPECTION REPORTS PERFORM FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS RESEARCH EXISTING STOCK NUMBERS RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS DIRECT OFFICIAL CORRESPONDENCE PREPARATION DETERMINE REQUISITION PRIORITIES ANALYZE MANAGEMENT RECORDS OR REPORTS ASSIGN PERSONNEL TO DUTY POSITIONS ANALYZE WORKLOAD REQUIREMENTS CONDUCT INITIAL CUSTOMER TRAINING CONFERENCES OR BRIEFINGS | 42 |
| | | |

TABLE 10

EXAMPLES OF TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 91570 PERSONNEL (PERCENT MEMBERS PERFORMING)

| TASKS | S | 91530/50 (N=750) | 91570 | ר מיני מיני |
|-------|--|---------------------|-------|-------------------|
| 263 | C98 WRITE EPRs | 18 | 73 | UTTENENCE - SS |
| 856 | SUPERVISE MEDICAL MATERIEL SPECIALISTS (AFSC 91550) | 16 | 2, 7 | , r |
| 834 | | 21 | 69 | . 4 |
| 848 | INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES | 14 | 62 | -48 |
| A25 | A25 SCHEDULE LEAVES OR PASSES | 11 | 58 | -4/ |
| A22 | PLAN OR SCHEDULE WORK ASSIGNMENTS | 15 | 62 | -47 |
| A12 | DRAFT OR AMEND LOCAL OPERATING INSTRUCTIONS | 17 | 61 | -44 |
| 841 | DIRECT OFFICIAL CORRESPONDENCE PREPARATION | œ | 20 | -42 |
| C61 | COMPLETE SELF-INSPECTION REPORTS | 13 | 55 | -42 |
| B32 | CONDUCT OR PARTICIPATE IN STAFF MEETINGS | 30 | 7.1 | -41 |
| Α1 | ASSIGN PERSONNEL TO DUTY POSITIONS | 10 | 50 | -40 |
| A7 | DETERMINE WORK PRIORITIES | 38 | 75 | -37 |
| | | | | |

TABLE 11
REPRESENTATIVE TASKS PERFORMED BY 91590 AND CEM PERSONNEL

| TASKS | | MEMBERS PERFORMING (N=237) |
|-------|---|----------------------------|
| B32 | CONDUCT OR PARTICIPATE IN STAFF MEETINGS | 87 |
| B41 | DIRECT OFFICIAL CORRESPONDENCE PREPARATION | 83 |
| A21 | PLAN OR PREPARE BRIEFINGS | 83 |
| B48 | INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES | 83 |
| A12 | DRAFT OR AMEND LOCAL OPERATING INSTRUCTIONS | 78 |
| B31 | ANALYZE MANAGEMENT RECORDS OR REPORTS | 78 |
| B34 | COUNSEL PERSONNEL ON PERSONAL OR MILITARY-RELATED MATTERS | 78 |
| C61 | COMPLETE SELF-INSPECTION REPORTS | 74 |
| A7 | DETERMINE WORK PRIORITIES | 74 |
| C83 | EVALUATE SUGGESTIONS | 70 |
| A21 | PLAN OR PREPARE BRIEFINGS | 70 |
| A5 | DETERMINE REQUIREMENTS FOR SPACE, PERSONNEL, EQUIPMENT, OR SUPPLIES | 70 |
| A14 | ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS (OI), OR STANDARD OPERATING PROCEDURES (SOP) | 65 |
| A4 | COORDINATE POLICIES AND PROCEDURES WITH BASE ACCOUNTING AND FINANCE OFFICES (BAFO) | 65 |
| C92 | REVIEW MEDICAL DENTAL STOCK FUND (MDSF) OPERATING PROGRAM STATUS | 65 |
| A26 | SCHEDULE PERSONNEL FOR SCHOOLS, TEMPORARY DUTY (TDY), OR NONTECHNICAL TRAINING | 61 |
| E137 | RECONCILE MEDICAL MATERIEL REPORTS | 61 |
| C64 | CONDUCT SAVs | 61 |
| 424 | REVIEW UNIT EMERGENCY OR DISASTER PLANS | 61 |
| C60 | ANALYZE WORKLOAD REQUIREMENTS | 57 |
| C62 | COMPLETE STAFF ASSISTANCE VISIT (SAV) INSPECTION REPORTS | 57 |
| 48 | DEVELOP MEDICAL DENTAL STOCK FUND (MDSF) OPERATING BUDGET OR REVISION PROGRAMS | 52 |
| 265 | EVALUATE ADMINISTRATIVE FORMS. FILES. OR PROCEDURES | 52 |

TABLE 12

EXAMPLES OF TASKS WHICH BEST DIFFERENTIATE BETWEEN DAFSC 91570 AND DAFSC 91590/00 PERSONNEL (PERCENT MEMBERS PERFORMING)

| TASKS | | 91570 | 91590/00 | |
|---|---|---|--|---|
| 856 0601 F181 F187 0594 0602 | SUPERVISE MEDICAL MATERIEL SPECIALISTS (AFSC 91550) INPUT DUE-INS, RECEIPTS, OR BALANCE RECORD ADJUSTMENTS ESTABLISH OR MAINTAIN MASTER RECORDS INITIATE OR ANNOTATE DD FORMS 1348-6 (DOD SINGLE LINE ITEM REQUISITION SYSTEM DOC) DISTRIBUTE COMPUTER PRODUCTS INPUT GAINS, LOSSES, OR CATALOG CHANGES | (N=283) 71 46 49 42 42 45 | (N=23) 13 0 0 0 0 4 4 | <u>DIFFERENCE</u> 58 46 45 42 41 |
| B57 A17 C92 C64 C99 A9 | SUPERVISE MEDICAL MATERIEL SUPERVISORS (AFSC 91570) INTERVIEW EMPLOYMENT APPLICANTS REVIEW MEDICAL DENTAL STOCK FUND (MDSF) OPERATING PROGRAM STATUS CONDUCT SAVS WRITE STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN TRAINING REPORTS DEVELOP ORGANIZATIONAL CHARTS EVALUATE SUGGESTIONS | 30 17 27 22 20 20 22 | 65 52 65 61 61 61 | -35 -35 -39 -41 -48 |

AFR 39-1 SPECIALTY JOB DESCRIPTION ANALYSIS

The current AFR 39-1 Specialty Descriptions for the career ladder were compared to job descriptions for each job identified and for each DAFSC group. The current AFR 39-1 Specialty Descriptions accurately portray the jobs and tasks being performed by airmen in the field.

CONUS/OVERSEAS ANALYSIS

Comparisons were made of background data and tasks performed between 400 5-skill level personnel assigned within the continental United States (CONUS) and 211 assigned overseas. For the most part, these two groups perform the same within the career ladder. The one difference that was noted was the percentage of time spent within the duty for performing WRM or medical readiness tasks. The 5-skill levels overseas spent about 8 percent of their time in this duty, as compared to just over 2 percent for those in the CONUS. The only other differences were slight, if at all.

TRAINING ANALYSIS

Occupational survey data are a source of information used to review training documents for the specialty. The three most commonly used types of data are: (1) percent of first-enlistment personnel performing tasks, (2) ratings of how much training emphasis tasks should receive, and (3) ratings of relative difficulty of tasks. These data were used to review the STS and the POI for the basic course taught at Sheppard AFB. To assist in the review of the STS and POI, technical school personnel from Sheppard Technical Training Center matched job inventory tasks to appropriate sections and subsections of the STS and POI for course J3ABR91530 000.

Secondary factors (TE and TD) may be used in conjunction with percent members performing figures to determine what tasks should be emphasized in entry-level training. Tasks with high TE and TD ratings and performed by moderate to high percentages of first-enlistment personnel normally are taught in resident courses, while tasks with high TE and TD ratings and low percentages of first-enlistment personnel performing may be more appropriate for OJT. Tasks rated low in TE and TD generally are not included in any formal training unless their inclusion can be justified by percent members performing, command concerns, or criticality. Products in the Training Extract contain several listings of tasks with accompanying TE and TD ratings, ATI (discussed previously), and percent members performing figures. Training personnel will find these listings extremely helpful for reviewing training requirements for the AFSC 915XO career ladder. Table 13 lists tasks with the highest TE ratings,

TABLE 13

SAMPLE OF TASKS WITH HIGHEST TRAINING EMPHASIS RATINGS

| | | ΣΙ | PERCENT MEMBERS PERFORMING | ORMING | |
|--------------|--|------------|-------------------------------|---------------|------|
| TASKS | | ING EMP | 1-24 TAFMS | 1-48 TAEMS | TSK |
| | | | 2010 | S L | 717 |
| 0620 | END-OF-DAY (EOD) ROUTINES | .33 | 57 | 61 | 5.30 |
| 7700 | COLD CHANNIH (ECM) ROUTINES | .07 | 37 | 48 | 5.57 |
| 1100 | | .84 | 20 | 54 | 4.75 |
| 7190 | PERFORM COLD LERMINATIONS DEBENDA LARVE TERMINATIONS | 5.81 | 20 | 52 | 4.71 |
| 05070 | | . 79 | 20 | 54 | 4.29 |
| 1200 | | .73 | 49 | 54 | • |
| 750 | | .70 | 33 | 42 | 5.19 |
| 100 | | .70 | 48 | 53 | • |
| 0610 | | . 60 | 17 | 23 | |
| 0220 | EKIES | . 59 | 35 | 39 | |
| 0000 0000 | C I | . 54 | 36 | 45 | 5.31 |
| F222 | | . 53 | 47 | 43 | |
| 767 | | . 53 | 46 | 52 | |
| 190 | UMENIS WITH DOCUMENT REGISTERS | .49 | 16 | 23 | 4.55 |
| F162 | COMBILITY ON TAINIAIN MASIER RECORDS | .46 | 41 | 48 | |
| 201 | STITUNS FUR UIHER IHAN WAR READINESS | | | | |
| 0602 | TABLET TERLIER | 5.44 | 19 | 24 | 4.91 |
| 2000 | COUNTY OF STATE PROPERTY OF ST | . 39 | 41 | 47 | 4.33 |
| F167 | MINITED TO THE PROPERTY OF STATES OF | .31 | 48 | 53 | 5.26 |
| F236 | MEDICAL MAIEKIEL KEQUIKEMENIS LISIS PIBNITCATIONS EOD NATIONAL STOCK MIMOEDS OF PERST | . 30 | 24 | 29 | 5.66 |
| | TITY | į | , | , | |
| | | 5.2/ | 18 | 52 | 5.12 |

TE MEAN = 2.09; S.D. = 1.48 TD MEAN = 5.00; S.D. = 1.00

with accompanying first job (1-24 months TAFMS), first enlistment (1-48 months TAFMS), and TD ratings shown. These tasks are not core to any particular specialty job, but are common to many if not all of the jobs identified.

Tasks rated highest in TD are listed in Table 14. A large number of these tasks deal with supervisory positions, therefore, they are performed by 7-skill levels and higher, have low TE ratings, and are not matched to the STS and POI.

The Training Extract contains complete listings of all tasks in descending TE and TD order, percent first-enlistment personnel performing the tasks, and TE and TD ratings for matched tasks. Copies of this extract have been forwarded to technical school personnel for their use in reviewing training documents for the career ladder. A summary of that information is presented below.

First-Enlistment Medical Materiel Personnel

Three hundred and three survey respondents indicated they are in their first enlistment. As shown by Figure 2, the largest percentage of first-enlistment AFSC 915XO personnel have the Local Purchase and Stock Records job or the Warehouse job, with smaller percentages in the other jobs. The relative amount of time spent by first-enlistment AFSC 915XO personnel on the duties is presented in Table 15, while representative tasks performed are listed in Table 16. These data confirm that most first-enlistment personnel are involved in all of the areas within the career ladder.

Specialty Training Standard (STS)

A comprehensive review of STS 915X0, dated May 1988, compared STS items with survey data based on the previously mentioned assistance from technical school personnel in matching job inventory tasks to STS elements. STS paragraphs containing general knowledge information, subject matter knowledge-only requirements, or basic supervisory responsibilities were not examined. Task knowledge and performance elements of the STS were compared against the standard set forth in AFR 8-13 (dated 1 August 1986) and AFR 8-13/ATC Supplement 1 (dated 2 March 1987), Attachment 1, paragraph A1-3c(4) (i.e., include tasks performed or knowledge required by 20 percent or more of the personnel in a skill level (criterion group) of the AFS).

Overall, the STS provides comprehensive coverage of the work performed by AFSC 915XO personnel, with survey data supporting most of the essential paragraphs or subparagraphs. There were, however, some paragraphs that were not supported by percentages of personnel performing matched tasks. Table 17 provides a list of the paragraphs that are not supported by the data. Training personnel and subject-matter experts should review these paragraphs for any changes that may be needed.

TABLE 14

SAMPLE OF TASKS WITH HIGHEST TASK DIFFICULTY RATINGS

| | | | MEMBE | PERCENT MEMBERS PERFORMING | RMING | |
|-------------|--|------------|---------------|-------------------------------|-------|---------------|
| TASKS | | TSK DIF | 1-48 TAFMS | 91550 | 91570 | E SE |
| 8₩ | DEVELOP MEDICAL DENTAL STOCK FUND (MDSF) OPERATING BUDGET OR | | | | | |
| | | 8.24 | 2 | m | 23 | . 70 |
| D124 | WRITE CAREER DEVELOPMENT COURSES (CDC) | 8.23 | , 4 | · 🗝 | 2 | 0.00 |
| 831 | ANALYZE MANAGEMENT RECORDS OR REPORTS | 7.82 | œ | 12 | 45 | 1.39 |
| V 50 | | 7.58 | 4 | ഹ | 12 | 90. |
| P647 | - | 7.55 | , 1 | - | - | 60. |
| E137 | RIEL | 7.43 | 10 | 13 | 40 | 1.69 |
| P658 | REVIEW PROJECT DRAWINGS OR SPECIFICATIONS FOR MEDICAL | | | | | |
| | CONSTRUCTION PROJECTS | 7.40 | - | - | - | .11 |
| 66 65 | WRITE STAFF STUDIES, SURVEYS, OR SPECIAL REPORTS, OTHER THAN | | | | | |
| | | 7.36 | 2 | 4 | 20 | 49 |
| P628 | COMPLETE DD FORMS 1391 (MILITARY CONSTRUCTION PROJECT DATA) | 7.23 | - | 0 | 0 | .17 |
| C 35 | REVIEW MEDICAL DENTAL STOCK FUND (MDSF) OPERATING PROGRAM | | | | , | |
| | | 7.17 | 7 | m | 27 | 74 |
| K446 | GROUND LAYOU | 7.15 | 2 | 2 | m | . 27 |
| P643 | DETERMINE SERVICE CONTRACT SPECIFICATIONS | 7.14 | - | ~ | 7 | .17 |
| P629 | COMPLETE SPACE UTILIZATION STUDIES | 7.12 | | ~ | m | . 19 |
| A 29 | WRITE JOB DESCRIPTIONS | 7.09 | 4 | œ | 31 | .39 |
| A11 | DRAFT BUDGET REQUIREMENTS OTHER THAN MDSF BUDGETS | 7.01 | က | 4 | 21 | .63 |
| C 92 | EVALUATE BUDGETING REQUIREMENTS | 6.99 | 7 | ო | 23 | .41 |
| C | WRITE CIVILIAN PERFORMANCE APPRAISALS OR SUPERVISORY | | | | | ! · |
| ! | | 6.95 | 7 | က | 53 | .63 |
| N549 | COMPLETE STATEMENTS OF WORK (SOW) | 6.94 | 2 ′ | m | 11 | 1.50 |
| U123 | TAKE IC ICO (OCC) TOWN | 16.9 | 7) (| ب د | ထင္ဂ | 90. |
| 616 | | 0.83 | o | 2 | 30 | 7.54 |

TD MEAN = 5.00; S.D. = 1.00 TE MEAN = 2.09; S.D. = 1.48

FIRST ENLISTMENT AFSC 915X0 CAREER LADDER JOBS

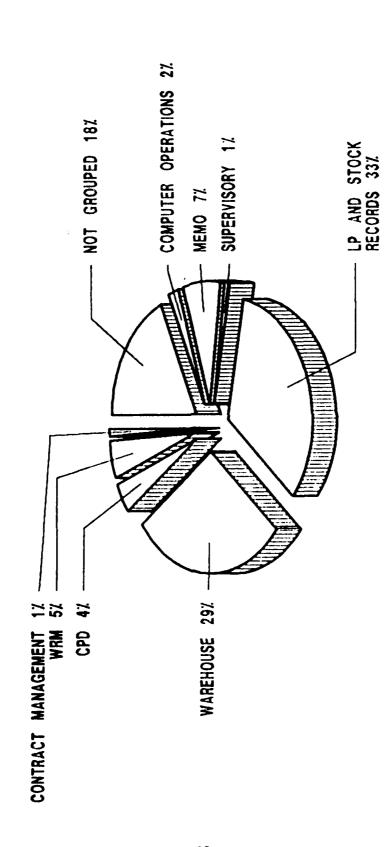


FIGURE 2

TABLE 15

RELATIVE PERCENT OF TIME SPENT ACROSS DUTIES BY FIRST-ENLISTMENT PERSONNEL

| DL | DTIES | 1-48 MOS TAFMS (N=380) |
|----|--|------------------------------|
| A | ORGANIZING AND PLANNING | 2 |
| В | DIRECTING AND IMPLEMENTING | 2 |
| C | INSPECTING AND EVALUATING | 2 |
| D | TRAINING | * |
| Ε | PERFORMING ADMINISTRATIVE OR SUPPLY TASKS | 3 |
| F | PERFORMING GENERAL MEDICAL LOGISTICS TASKS | 28 |
| G | PERFORMING WAREHOUSE OR INTERNAL DISTRIBUTION OPERATION (IDO)/PARS RESUPPLY SYSTEM | 23 |
| Н | PERFORMING STOCK RECORDS OR CUSTOMER SERVICE TASKS | 6 |
| I | PERFORMING LINEN SUPPLY TASKS | * |
| J | PERFORMING MEDICAL EQUIPMENT MANAGEMENT OFFICE TASKS | 2 |
| K | PERFORMING WAR RESERVE MATERIEL OR MEDICAL READINESS TASKS | 3 |
| L | PERFORMING DOCUMENT CONTROL OR QUALITY CONTROL TASKS | 5 |
| M | PERFORMING CENTRAL PROCESSING AND DISTRIBUTION | 4 |
| N | PERFORMING CONTRACT MANAGEMENT OR LOCAL PURCHASE | 5 |
| 0 | PERFORMING COMPUTER OPERATIONS TASKS | 13 |
| Ρ | PERFORMING FACILITIES MANAGEMENT OR CONTINGENCY HOSPITAL TASKS | * |

TABLE 16 REPRESENTATIVE TASKS PERFORMED BY FIRST-ENLISTMENT AFSC 915X0 PERSONNEL

| TASKS | | PERCENT MEMBERS PERFORMING (N=380) |
|-------|--|---|
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 67 |
| F210 | PERFORM ITEM MASTER INQUIRIES | 66 |
| F211 | PERFORM OPERATING BALANCE INQUIRIES | 64 |
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 61 |
| 0593 | DECOLLATE AND TEAR DOWN COMPUTER RUNS | 56 |
| 0594 | DISTRIBUTE COMPUTER PRODUCTS | 55 |
| 0597 | INITIATE ON-LINE SESSIONS | 54 |
| 0616 | PERFORM WARM TERMINATIONS | 54 |
| 0624 | TRANSFER SYSTEM FILES TO FLOPPY DISKETTES | 53 |
| F14/ | ANNOTATE OR COMPLETE DD FORMS 1348-1 (DOD SINGLE LINE ITEM RELEASE/RECEIPT DOCUMENT) | 53 |
| F232 | RESEARCH EXISTING STOCK NUMBERS | 5 <i>2</i> |
| F181 | ESTABLISH OR MAINTAIN MASTER RECORDS | 48 |
| 0603 | INPUT ISSUES | 47 |
| F222 | PROCESS DD FORMS 1348-1 (DOD SINGLE LINE ITEM RELEASE/ RECEIPT DOCUMENT) | 46 |
| G285 | LOCATE AND PULL ISSUES, OTHER THAN LINENS, CONTROLLED, OR SECURITY MEDICAL ITEMS | 46 |
| F227 | PROCESS NONRECURRING ISSUE (NRI) TRANSACTIONS | 46 |
| 0601 | INPUT DUE-INS, RECEIPTS, OR BALANCE RECORD ADJUSTMENTS | 44 |
| G255 | ANNOTATE ISSUE LISTINGS | 43 |
| G299 | PICK UP SHIPMENTS | 43 |
| 226 | PROCESS LOCAL PURCHASE RECEIPTS | 43 |
| 207 | PERFORM DUE-IN FILE INQUIRIES | 43 |

TABLE 17 UNSUPPORTED AFSC 915X0 STS ELEMENTS

| | | PERCEN | MEMBE | MEMBERS PERFORMING | ORMING | |
|---|--|--|--|--|---|---|
| | TNG | 151 | 157 | 5 | 7 | TSK |
| 11A(3). SEGREGATE IN-SHIPMENT PRIOR TO VERIFICATION OF COUNT | | | | 3 | LK. | DIE |
| G313 SEGREGATE SHIPMENTS PRIOR TO VERIFICATION OF COUNT | 2.16 | 15 | 15 | 13 | თ | 3.64 |
| 11F. ENSURE QUALITY AND SERVICEABILITY OF MATERIEL | | | | | | • |
| P637 COORDINATE DATED ITEM SHELF LIFE EXTENSION TESTING WITH FEDERAL DRUG ADMINISTRATION (FDA) | .70 | ~~ | 2 | ~ | 10 | 5.91 |
| 131(3). MAINTAIN BPAS/BDOs | | | | | | |
| N572 MAINTAIN BPA OR BEG CALL REGISTERS N574 MAINTAIN BPA OR BED CONTRACT FILES N574 MAINTAIN CONTRACT FOLDERS N574 MAINTAIN CONTRACT FOLDERS N575 COMPLETE END-OF-MONTH (EOM) BPA OR BED REPORTS N564 COMPLETE END-OF-YEAR (EOY) BPA OR BED REPORTS N565 DISTRIBUTE DPSC BPA OR BED PURCHASE ORDERS TO BASE N566 DOCUMENT BPA OR BED CONTRACT FILES N566 DOCUMENT BPA OR BED CONTRACT FILES N567 ESTABLISH BPA OR BED CONTRACT FILES N568 REVIEW DPSC NEGOTIATED BPAS OR BEDS N569 COMPLETE AF FORMS 3062 (ABSTRACTS OF PROPOSALS) N563 DISTRIBUTE EOM BPA OR BED REPORTS TO AFMLO N564 DISTRIBUTE EOY BPA OR BED REPORTS TO AFMLO N565 MAINTAIN SOLE SOURCE OR BRAND NAME JUSTIFICATION N582 PROCURE LOCAL BPAS OR BEDS FROM BASE CONTRACTING | 4.33 3.94 2.99 2.24 2.60 2.16 1.99 1.79 2.03 | 11112 120 120 130 130 130 130 130 130 130 130 130 13 | 222 200 11 20 20 20 20 20 20 20 20 20 20 20 20 20 | 15 15 12 12 13 13 15 15 15 15 15 15 15 15 15 15 15 15 15 | 12 13 13 10 10 14 12 7 | 44.44 5.32 5.36 5.36 6.45 6.63 6.63 6.63 6.63 |

TABLE 17 (CONTINUED)
UNSUPPORTED AFSC 915X0 STS ELEMENTS

| | | | PERCEN | T MEMBE | PERCENT MEMBERS PERFORMING | ORMING | |
|--------------|---|------|--------|------------|----------------------------|-----------|------|
| | | TNG | 15T | 1ST ENL | 5- LVL | 7- LVL | TSK |
| 13M. | MAINTAIN INFORMAL LEDGERS OF ISSUES AND RECEIPTS OF NONMEDICAL ITEMS | | | | | | |
| G287 | MAINTAIN NONMEDICAL ITEM ISSUE AND RECEIPT INFORMAL LEDGERS | 2.29 | 12 | 13 | 13 | 9 | 4.11 |
| 13P(3). | 3). MAINTAIN SUPPORTING DOCUMENTS | | | | | | |
| H347 L494 | MAINTAIN INVENTORY ADJUSTMENT DOCUMENT FILES FILE SUPPORTING COCUMENTS OF PHYSICAL INVENTORIES | 2.89 | സ | 7 | 11 | 16 18 | 3.90 |
| 13Q(1). | I). MEDICAL SERVICE WRM PROGRAMS | | | | | | |
| 6283 | LIST COMPONENT PART SHORTAGES OF ITEMS CONTAINED IN ASSEMBLIES, SUCH AS SECOND ECHELON OR BUDDY CARE KITS | 98. | | ٣ | 4 | 4 | 5.10 |
| 130(2). | 2). WRM BALANCE | | | | | | |
| 6283 | LIST COMPONENT PART SHORTAGES OF ITEMS CONTAINED IN ASSEMBLIES, SUCH AS SECOND ECHELON OR BUDDY CARE KITS | 98. | - | က | 4 | 4 | 5.10 |

TABLE 17 (CONTINUED)
UNSUPPORTED AFSC 915X0 STS ELEMENTS

| | | | PERCENT | - 1 | MEMBERS PERFORMING | ORMING | |
|--------------|--|-------------|------------|------------------|--------------------|-----------|--------------|
| | | E A G | 1ST JOB | 1ST ENL | 5- LVL | 7- LVL | TSK |
| 23. | MANAGE LINEN | | | | ı | | ji |
| F156 | COMPLETE | 1.83 | œ | 9 | 4 | ហ | 3.73 |
| 1373 | | 1.40 | 7 | 9 | 9 | 'n | 3.78 |
| 13/4 | COMPLETE LINEN ISSUE REQUESTS | 1.43 | οο r | ∞ • | ω ι | ഹ | 3.67 |
| 1376 | COMPUTE AND PROCESS LAUNDRY BILLINGS | 1.49 | n ~ | 4 ~ | ո ս | χoγ | 4.81 - 7 |
| 1377 | COORDINATE LINEN LAUNDE | • | • | , | י | • | • |
| | ACTION AGENCIES | 1.03 | 'n | က | ഹ | ഹ | 6.03 |
| 1378 | | 1.29 | 7 | 9 | 7 | 4 | 3.48 |
| 1379 | DISINFECT LINEN CARTS | 1.29 | - | 7 | 7 | 7 | 3.17 |
| 1380 | DISTRIBUTE MONTHET BUSINESS RECEIVING REPORTS TO | S | ſ | r | • | L | • |
| 1382 | ш | 06. | n | າ | 4 | ഹ | 4.31 |
| | | 1.67 | က | က | 4 | Ŋ | 4.37 |
| 1383 | ESTABLISH LINEN LEVELS | 1.66 | 7 | 7 | 4 | φ. | |
| I384 | | 1.40 | ιΩ | 7 | ∞ | 4 | • |
| 1385 | | 1.41 | 4 | 4 | ഹ | ഹ | • |
| 1386 | INVENTORY LINEN ITEMS | 1.43 | S | 4 | 4 | 4 | • |
| 1387 | | 1.16 | 7 | ۲ | 9 | 4 | |
| 1389 | MADE TANK OF THOSEN | • | m ı | 7 | 7 | ♥ (| • |
| 1390 | MAKE LINEN OF INDIVIDUAL CLUMING LIERS | • | r v | ~ > | m c | ~ | • |
| 1391 | DICK OF ON DELIVER LINEN | • | 7 0 | 1 . 0 | יט ני | c | • |
| 1393 | SEGREGATE CONTAMINATED LINEN | 1.10 | ~ ~ | ~ ۵ | ი ო | ν - | 3.50 2.87 |
| 1394 | SORT NONLAUNDRY ITEMS I | - • | , | , | , | • | • |
| | | .83 | ~ | 2 | 2 | 1 | • |
| I381 I388 | DYE UNSERVICEABLE LINEN ISSUE RAGS | 1.03 .90 | c | 7 m | 2 2 | 2 2 | 2.93 |
| | | | • | • | ı | ı | • |

Table 18 lists those tasks with high TE ratings and performed by more than 20 percent of criterion group members, but not matched to STS elements. The tasks were reviewed to determine if they were related to a particular function or related to a specific job. In this case, many of these tasks are from various areas of the career ladder, but several of them are associated with the area of computer operations. Training personnel and subject-matter experts need to review these and other unmatched tasks to determine if they should be added to the STS.

Plan of Instruction (POI)

Training personnel from the Technical Training School at Sheppard AFB also matched inventory tasks to learning objectives of the Medical Materiel POI, dated July 1990. A computer product was generated displaying results of the matching process, which includes percent members performing for first-job (1-24 months TAFMS) and first-enlistment (1-48 months TAFMS) personnel, as well as TE and TD ratings for individual tasks.

Each learning objective with tasks matched to it was reviewed using criteria found in ATCR 55-22, Attachment 1 (Feb 89). Any objective matched to tasks performed by less than 30 percent of either first-job or first-enlistment personnel is considered unsupported and should be taught by OJT, not in the entry-level course, unless there is sufficient justification to keep it in the course.

Using the criteria in the above regulation, several learning objectives were found to be unsupported by the survey data. These unsupported objectives are listed in Table 19, and training personnel need to review these to determine if course content should be modified. Additionally, several tasks having high TE ratings, more than 30 percent members performing, and moderate TD were not matched to the POI (see Table 20). This combination of factors may indicate some form of formal training may be justified. Many of these tasks deal with computer operations, which may indicate the need for expansion in this area. Subject-matter experts and training personnel should review these tasks to determine if there is a need for training, and if so, what would be the best method to accomplish it.

Summary

For the most part, the STS and POI are supported by the survey data using criteria set forth in AFR 8-13/ATC Sup 1 and ATCR 52-22. Atch 1. There are, however, several areas in both the STS and POI that training personnel need to review to see if this material should be retained, as well as to determine if currently unreferenced tasks support additions to the document.

TABLE 18
TASKS WITH HIGH TE NOT MATCHED TO AFSC 915X0 STS

| | | | | PERCENT | r MEMBE | MEMBERS PERFORMING | ORMING | |
|--------------|--|------|---|------------|----------|--------------------|------------|------------|
| TASKS | NOT REFERENCED | EMB | ATI | 15T | 1ST B | -5- LVL | - \ !\ | TSK DIF |
| F210 | PERFORM ITEM MASTER INQUIRIES | 4 79 | ă | r, | 9 | 72 | 70 | ~ |
| F211 | PERFORM OPERATING BALANCE INQUIRIES | 4.74 | 2 8 | 26. | 6.0 | 9 | 2 6 | 3.02 |
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | | 18 | 26 | 67 | 202 | 8 6 | . ~ |
| 0597 | INITIATE ON-LINE SESSIONS | 5.73 | 18 | 49 | 54 | 82 | 45 | • |
| 0611 | COLD STARTS | • | 18 | 20 | 54 | 26 | 46 | ` _ |
| 0612 | | • | 18 | 20 | 52 | 26 | 42 | |
| 0615 | | • | 18 | 48 | 43 | 53 | 44 | • |
| 0616 | PERFORM WARM TERMINATIONS | • | 18 | 20 | 54 | 54 | 41 | |
| F207 | PERFORM DUE-IN FILE INQUIRIES | 4.74 | 12 | 33 | 43 | 49 | 22 | 3.68 |
| F233 | OWUP ACTI | | | | | | | |
| | | • | | 35 | 40 | 47 | 51 | 0 |
| 0608 | DISKETT | 5.14 | 12 | 43 | 45 | 43 | 53 | 4.72 |
| E127 | COMPLETE NONMEDICAL SUPPLY OR EQUIPMENT | | | | | | | |
| | | 0 | 11 | 22 | 24 | 52 | 30 | 4 |
| F208 | EXCESS DETAIL | ο. | 1 | 10 | 17 | 50 | 34 | 9 |
| F217 | AFMLL QUALITY ASSURANCE | ~ | 11 | ဖ | 13 | 18 | 30 | 7 |
| F218 | AFMLO QUALITY ASSURANCE | Τ: | 11 | ഹ | 12 | 17 | 31 | 4 |
| F229 | S SF FORMS 364 (REPORT OF | 3 | ======================================= | 12 | 19 | 24 | 25 | Ŋ |
| F247 | VERIFY FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 3.71 | 11 | 22 | 27 | 31 | 37 | , α |
| G 263 | | 6. | 11 | 5 6 | 53 | 31 | 5 8 | |
| 6306 | REMOVE SUSPENDED ITEMS FROM STOCK | 9. | 11 | 56 | 78 | 58 | 5 6 | . 0 |
| G307 | RESEARCH WAREHOUSE REFUSALS | Τ. | 11 | 27 | 53 | 5 | 27 | _ |
| H334 | INFORM USING ACTIVITIES OF SUSPENDED ITEMS | ∞. | 11 | 2 | 15 | 19 | 25 | . 7 |
| H364 | RESEARCH DUE-IN OR DUE-OUT LISTINGS | | H | 17 | 25 | 52 | 36 | . ~ |
| N570 | | 6. | 11 | 18 | 21 | 52 | 27 | 4.63 |
| N571 | INTO | 4.86 | Π: | 12 | 17 | 21 | 25 | 4.80 |
| 0100 | FREFARE COMPOSER INFOSO FOR PROCESSING | `. | - | 5.3 | /7 | 33 | 17 | 4.62 |

TABLE 19

UNSUPPORTED AFSC J3ABR91530 PGI GBJECTIVES

| | | | | PERCENT MBRS PERFORMING | MBRS | |
|--------------|--|----------------------|-----|----------------------------|------------|----------------------|
| TASK | TASK TITLE | 돌릛 | ATI | 1ST JOB | 1ST ENL | TSK |
| I 4b. | Given medical materiel publications, research policies, and procedures with no more than two errors per publication. STS: 7a(1), 7a(2), 7a(3), Meas: PC, W (6.5 hours) | | | | | |
| E138 | E138 Research publications for policies or procedures other than for handling of hazardous anderous materiel | 2.73 | 7 | 12 | 11 | 5.60 |
| I 5b. | Indicate preventative maintenance requirements for the MEDLOG computer system, STS: 20c; Meas: V (1 hour) | | | | | |
| 0613 0614 | 4 4 | 4.26 3.81 | 11 | 14 21 | 15 | 5.37 |
| 0044 | 0044 II 7a. Indicate facts about excess materiel. STS: 13o(1), 13o(2), 13o(3); Meas: W (5 hours) | | | | | |
| G270 H327 | Destroy nonreportable medical excess or unserviceable Determine disposition of items, other than items identified on | 2.14 | 7 | 16 | 20 | 4.13 |
| H332 H354 | | 2.70 3.27 2.66 | ~~~ | ភភភ | 877 | 5.62 4.96 5.03 |

TABLE 19 (CONTINUED)

UNSUPPORTED AFSC J3ABR91530 POI OBJECTIVES

| | | | | PERCENT MBRS PERFORMING | T MBRS | |
|----------------------|--|----------------------|-----|-------------------------|----------------|----------------------|
| TASK TITLE | TITLE | TNG | ATI | 1ST JOB | 1ST ENL | TSK PIF |
| II 8a. | . Given an annotated Dated Item Reconciliation List and a work station, process transactions to manage expiration dated items with no more than two errors. STS: 13r; Meas: W (2.5 hours) | | | | | |
| G259 H369 | Conduct dated item inventory counts Update dated item records | 3.96 3.99 | 11 | 24 9 | 27 | 4.22 |
| 0049 | II 9a. Given source documents and a Medical Materiel Document Register, perform quality control with no more than one error per document. STS: 13s; Meas: PC, W (3 hours) | | | | | |
| L490 L503 L504 | Compare receiving documents with document registers Perform quality control checks of requirements list Perform quality control checks of source documents, other than requirements lists, against document registers | 5.49 4.56 5.04 | 111 | 16 12 14 | 23 18 22 | 4.55 4.65 4.76 |
| II 9b. | . Review source documents for completeness with no more than two errors. STS: 13c(3); Meas: PC, W (2 hours) | | | | | |
| L509 L511 L512 | Review destruction documents Review source documents Review supply documents other than issues, requisitions, or | 2.26 | 7 | 12 | 50 20 8 | 4.43 |
| | receipts | 2.67 | 7 | ഹ | 11 | 4.74 |

TABLE 19 (CONTINUED)

| UNSUPPORTED AFSC J3ABR91530 POI OBJECTIVES | S | | | |
|--|------|-----|----------------------------|----------|
| | Ç | | PERCENT MBRS PERFORMING | MBRS |
| TASK TITLE | EM G | ATI | <u> </u> | |
| <pre>III la. Given transportation documents and shipping containers, verify a shipment with no more than one error. SIS: lla(1); Meas: PC, W (1.5 hours)</pre> | | | | |
| F248 Verify shipments prior to acceptance | 3.83 | 11 | 22 | 52 |
| III lg. Given a Physical Inventory Count List, perform inventory counts with errors on no more than two stock numbers. STS: lle; Meas: PC, W (5 hours) | | | | |
| F245 Verify discrepancies by recounts G260 Conduct inventory counts, other than linen, Med Equip Mgm Office | 3.01 | 7 | 22 | 23 |
| (MEMO), or War Reserve Materiel K457 Inventory WRM assets | 3.70 | 111 | 23 | 26 13 |
| III 1h. Given AFR 67-43, inspect condition of medical items with no more than one error. STS: 11f(1); Meas: PC, W (3 hours) | | | | |

4.23

TSK DIF 5.13

25

24

2

1.90

Inspect turn-ins for serviceability
Inspect items contained in assemblies, such as second echelon or
buddy care kits
Inspect items for serviceability, other than turn-ins

F191 G280 G281

4.77

20

14

3.90

4.06

4.41 5.60

TABLE 19 (CONTINUED)

UNSUPPORTED AFSC J3ABR91530 POI OBJECTIVES

| | Ş | | PERCENT MBR. | PERCENT MBRS PERFORMING | • |
|---|------------------------------|--------------|---------------|----------------------------|------------------------------|
| TASK TITLE | | ATI | isi 영 | IST EN | TSK PIF |
| <pre>III li. Identify procedures to enter reinspection dates on medical items. STS: llf(3); Meas: W (1.5 hours)</pre> | | | | | |
| G256 Annotate reinspection dates on medical supplies | 4.34 | 11 | 18 | 23 | 3.94 |
| <pre>III 2a. Indicate facts about processing medical materiel complaints. STS: 17; Meas: W (1 hour)</pre> | | | | | |
| G306 Remove suspended items from stock G314 Segregate suspended items H337 Initiate medical materiel complaints H357 Process medical materiel complaints | 3.66 3.09 2.97 2.90 | 11 7 7 | 26 13 4 | 28 18 5 4 | 4.01 3.70 5.80 5.81 |
| III 2b. Identify facts about processing condition changes. STS: 13f(4); Meas: W (1 hour) | | | | | |
| F189 Input inventory transfer transactions K442 Complete transactions to support condition code changes | 2.93 | 7 | 18 | 24 4 | 4.25 5.16 |
| <pre>III 2c. Indicate facts about maintaining a suspended item file. STS: 13f(5); Meas: W (2 hours)</pre> | | | | | |
| H370 Update suspended item files | 3.80 | 11 | 10 | 10 | 4.99 |

TABLE 19 (CONTINUED)
UNSUPPORTED AFSC J3ABR91530 POI OBJECTIVES

| | | | PERCENT MBR. | PERCENT MBRS PERFORMING | |
|---|------|-----|--------------|----------------------------|------|
| TASK TITLE | E A | ATI | 1ST IOB | 1ST ENI | TSK |
| <pre>III 2d. Prepare condition forms with no more than one error. STS: 11f(4); Meas: PC, W (1.5 hours)</pre> | 1 | 1 | | | |
| F140 Annotate or attach equipment status labels or tags, such as DD Forms 1574 (Serviceable Tag-Materiel) F225 Process equipment status labels or tags, such as DD Forms 1575 | 2.61 | 7 | 13 | 15 | 3.59 |
| (Suspended Tag-Materiel) | 2.20 | 7 | 10 | 12 | 4.06 |
| III 5c. Indicate procedures to prepare Standard Form 364. STS: 13k(2); Meas: W (1.5 hours) | | | | | |
| F188 Initiate or annotate SF Forms 364 (Report of Discrepancy) | 4.49 | 11 | 20 | 24 | 5.29 |
| <pre>III 8a. Indicate facts about packing, crating, and marking materiel for outshipments. STS: 11d(1), 11d(2); Meas: W (1.5 hours)</pre> | | | | | |
| G299 Mark shipping containers G293 Pack or crate materiel for outshipments | 2.09 | 2 7 | 22 | 19 | 3.98 |
| | | | | | |

TABLE 20

TASKS WITH HIGH TE NOT MATCHED TO J3ABR91530 POI

| TASKS F210 PERFORM ITI F211 PERFORM OPI F213 PERFORM TR F234 RESEARCH OFI F234 RESEARCH OFI F237 RESPOND TO ITEM CANCI L493 FILE SOURCI O595 DISTRIBUTE O6 O611 PERFORM COI O6 O612 PERFORM COI O6 O615 PERFORM WAR O6 O616 PERFORM WAR O617 PICK UP OR | | | | LEALURATER | DATES | |
|---|--|------|-----|------------|----------------|-------------|
| F210 PERFORM ITI F211 PERFORM OPI F213 RESEARCH F0 F234 RESEARCH OF F237 RESPOND TO ITEM CANCO L493 FILE SOURCO O595 DISTRIBUTE O597 INITIATE OF O611 PERFORM COI O615 PERFORM WAN O616 PERFORM WAN O616 PERFORM WAN | | E E | ATI | 1ST JOB | 1ST ENL | TSK |
| F211 PERFORM OPIE233 RESEARCH FOR F234 RESEARCH OPIE237 RESPOND TO ITEM CANCOUS95 DISTRIBUTE OS97 INITIATE OF O611 PERFORM COF O615 PERFORM WAR O616 PERFORM WAR O617 PICK UP OR | PERFORM ITEM MASTER INQUIRIES | 4.79 | 2 | 7, | 9 | , , |
| F233 RESEARCH FG F234 RESEARCH OF F234 RESEARCH OF F237 RESPOND TO ITEM CANCI L493 FILE SOURCI O595 DISTRIBUTE O597 INITIATE OF O611 PERFORM COF O612 PERFORM COF O615 PERFORM WAR O616 PERFORM WAR O617 PICK UP OR | PERFORM OPERATING BALANCE INQUIRIES | 4.74 | 2 8 | , r | 8 4 | 20.0 |
| F233 RESEARCH FG F234 RESEARCH OV F237 RESPOND TO ITEM CANCI L493 FILE SOURCI O595 DISTRIBUTE O597 INITIATE OF O611 PERFORM COI O612 PERFORM COI O615 PERFORM WAF O616 PERFORM WAF | PERFORM TRANSACTION HISTORY INQUIRIES | 4.89 | 18 |) r | 67 | 2.5 |
| F234 RESEARCH OF F237 RESPOND TO ITEM CANCIL493 FILE SOURCIOS95 DISTRIBUTE OF O611 PERFORM COIOGIS PERFORM WAR O616 PERFORM WAR O617 PICK UP OR | RESEARCH FOLLCWUP ACTIONS ON PAST DUE REQUISITIONS | 5.23 | 12 | 32 | 4 0 | 50.5 |
| F237 RESPOND TO ITEM CANCI L493 FILE SOURCI 0595 DISTRIBUTE 0597 INITIATE OI 0611 PERFORM COI 0612 PERFORM COI 0615 PERFORM WAR 0616 PERFORM WAR | RESEARCH OVERDUE SHIPMENTS | 5.10 | 12 | 35 | 37 | 5.27 |
| | RESPOND TO CUSTOMER INQUIRIES, OTHER THAN DUE-IN INQUIRIES OR ITEM CANCELLATIONS | 3.86 | 2 | 30 | . 22 | ָ , , |
| | FILE SOURCE DOCUMENTS | 4.06 | 12 | 8 8 | ; ; | 5.5 |
| | DISTRIBUTE OUTGOING MEDIA | 3.71 | 12 | 34 | 43 | 3 75 |
| | INITIATE ON-LINE SESSIONS | 5.73 | 18 | 49 | 5.4 | 4.67 |
| | PERFORM COLD STARTS | 5.84 | 8 | 20 | 5.4 | 4.75 |
| | PERFORM COLD TERMINATIONS | 5.81 | 18 | 20 | 52 | 4.71 |
| | PERFORM WARM STARTS | 5.70 | 18 | 48 | 53 | 4.36 |
| | PERFORM WARM TERMINATIONS | 5.79 | 18 | 20 | 54 | 4.29 |
| | PICK UP OR DISTRIBUTE COMPUTER MEDIA | 3.57 | 15 | 36 | 43 | 3.94 |

JOB SATISFACTION

Respondents were asked to indicate how interested they are in their jobs, if they feel their talents and training are being used, and if they intend to reenlist. Satisfaction indicators for TAFMS groups in the present study were compared to those of members of three related AFSCs surveyed in 1989 (Table 21). Overall indicators are about the same for AFSC 915X0 personnel as those expressed by members of related medical specialties. Career AFSC 915X0 personnel expressed a slightly higher job interest and perceived use of talents compared to counterparts in the related specialties.

Satisfaction indicators for TAFMS groups in the present study were also compared to figures reported in the 1985 OSR (Table 22). While overall indicators for both studies are quite similar, a slightly higher percentage of first-enlistment personnel in the present study feel their talents are being used better than the previous study. Reenlistment intentions, on the other hand, are somewhat lower for members in the current study. Overall, satisfaction indicators have remained quite stable for the last 5 years.

Satisfaction indicators for members of the clusters and independent jobs are shown in Table 23. Most respondents find their work interesting, except those in the Central Processing and Distribution job, Contract Management job, and the Computer Operations job, who find their job least interesting and feel their talents are used the least. Respondents with the Warehouse job and War Reserve Materiel job also feel their talents are not being used as well as they could. Reenlistment intentions for all groups, except for the Computer Operations job and the Contract Management job, are fairly high.

Summary

Satisfaction of AFSC 915X0 personnel and members of similar AFSCs surveyed in 1989 were compared, and data show AFSC 915X0 personnel have about the same satisfaction indicators as their counterparts in other AFSCs. Overall, satisfaction has remained fairly constant for the last 5 years. Members of most clusters and jobs find their work interesting, feel their talents and training are used, and plan to reenlist, with the exception of those in the CPD job, Computer Operations job, and the Contract Management job, who have the lowest satisfaction indicators.

IMPLICATIONS

This survey was requested by the 3790th Medical Service Training Wing/MSOXB to update the STS, CDC, SKT, and resident course.

The STS and POI for this specialty were both reviewed for comprehensiveness and accuracy for first-term personnel and the career ladder as a whole. While the STS provided good coverage, there were a few elements

TABLE 21

COMPARISON OF JOB SATISFACTION INDICATORS FOR 915X0 TAFMS GROUPS IN CURRENT STUDY TO A COMPARATIVE SAMPLE (PERCENT MEMBERS RESPONDING)

| | 1-48 MON | 1-48 MONTHS TAFMS | 49-96 MON | 49-96 MONTHS TAFMS | 97+ MONT | 97+ MONTHS TAFMS |
|---|------------------|-----------------------------|------------------|-----------------------------|------------------|-----------------------------|
| | 915X0 (N=380) | COMP SAMPLE (N=2,167) | 915X0 (N=289) | COMP SAMPLE (N=1,393) | 915X0 (N=380) | COMP SAMPLE (N=1,513) |
| EXPRESSED JOB INTEREST: INTERESTING SO-SO DULL | 59 23 18 | 70 17 13 | 63 25 12 | 69 18 12 | 81 12 7 | 74 16 10 |
| PERCEIVED USE OF TALENTS: | | | | | | |
| FAIRLY WELL TO GOOD LITTLE OR NOT AT ALL | 72 28 | 75 24 | 70 29 | 79 20 | 86 14 | 80 19 |
| PERCEIVED USE OF TRAINING: | | | | | | |
| FAIRLY WELL TO GOOD LITTLE OR NOT AT ALL | 80 19 | 84 15 | 78 21 | 81 18 | 81 18 | 80 |
| REENLISTMENT INTENTIONS: | | | | | | |
| WILL REENLIST WILL NOT REENLIST WILL RETIRE | 56 44 0 | 58 40 * | 68 31 0 | 96 32 * | 77 7 16 | 73 9 17 |

* Denotes less than 1 percent

Comparative data were from three Medical AFSCs surveyed in 1989

TABLE 22

COMPARISON OF JCB SATISFACTION INDICATORS FOR AFSC 915X0 TAFMS GROUPS IN CURRENT AND PREVIOUS STUDY (PERCENT MEMBERS RESPONDING)

* Includes those who plan to retire

TABLE 23

COMPAQISON OF JOB SATISFACTION INDICATORS FOR MEMBERS OF 915X0 SPECIALTY JOBS (PERCENT MEMBERS RESPONDING)

| CONT MGMT (N≈6) | 38 35 27 | 29 | 33 | 84 | 9 | 50 0 |
|--------------------------------|----------------------------|---|----------------------------|---|--------------------------|---|
| COMP OPER (N=12) | 42 33 25 | 50 | 00 | 91 | o | 442 0 |
| RESID TRAINING (N=7) | 100 0 | 100 | > | 100 | • | 71 14 14 |
| LP & STK RECORDS (N=310) | 75 17 8 | 82 17 | i | 89 | | 67 30 3 |
| CPD (N=26) | 38 35 27 | 54 46 | | 46 54 | | 65 31 4 |
| W/H (N=198) | 59 27 14 | 32 | | 82 18 | | 38 3 3 |
| MEMO (N=121) | 79 13 8 | 06 6 | | 84 16 | | 71 23 6 |
| WRM (N=53) | 62 25 13 | 64 34 | | 72 28 | | 79 17 4 |
| NCOIC/ SUPV (N=127) | 88 6 | 90 10 | | 88 | | 72 7 21 |
| EXPRESSED JOB INTEREST | SO-SO OULL PERCETURE | FARELY WELL TO GOOD LITTLE OR NOT AT ALL | PERCEIVED USE OF TRAINING: | FAIRLY WELL TO GOOD LITTLE TO NOT AT ALL | REENLISTMENT INTENTIONS: | WILL REENLIST WILL NOT REENLIST WILL RETIRE |

that were not supported and need to be reviewed by training personnel. The POI was generally the same as the STS; it provided good coverage but has a few areas that need to be reviewed also. Overall, the training area seems sufficient with a few minor reviews needed.

This career ladder has remained stable since the last OSR 5 years ago. Survey data show that this career ladder has a variety of jobs performed by members of the specialty, with about 50 percent of the personnel performing in two of these jobs. Job satisfaction for the Medical Materiel personnel is relatively good across most of the jobs and about the same as other comparative AFSCs.

APPENDIX A

SELECTED REPRESENTATIVE TASKS PERFORMED BY MEMBERS OF CAREER LADDER JOBS

COMPUTER OPERATIONS INDEPENDENT JOB STG214

NUMBER IN GROUP: 12 AVERAGE TIME IN JOB: 11 MONTHS PERCENT OF SAMPLE: 1% AVERAGE TAFMS: 38 MONTHS

| TASKS | | PERCENT MEMBERS PERFORMING |
|-------|---|----------------------------------|
| 0597 | INITIATE ON-LINE SESSIONS TRANSFER SYSTEM FILES TO FLOPPY DISKETTES PROCESS END-OF-DAY (EOD) ROUTINES PERFORM COLD STARTS PERFORM WARM STARTS PROCESS END-OF-MONTH (EOM) ROUTINES PERFORM WARM TERMINATIONS PERFORM COLD TERMINATIONS INITIATE ON-LINE RECOVERIES INITIATE PRODUCT RECOVERIES DECOLLATE AND TEAR DOWN COMPUTER RUNS PICK UP OR DISTRIBUTE COMPUTER MEDIA DISTRIBUTE COMPUTER PRODUCTS DISTRIBUTE OUTGOING MEDIA | 100 |
| 0624 | TRANSFER SYSTEM FILES TO FLOPPY DISKETTES | 100 |
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 100 |
| 0611 | PERFORM COLD STARTS | 100 |
| 0615 | PERFORM WARM STARTS | 92 |
| 0622 | PROCESS END-OF-MONTH (EOM) ROUTINES | 92 |
| 0616 | PERFORM WARM TERMINATIONS | 92 |
| 0612 | PERFORM COLD TERMINATIONS | 92 |
| 0596 | INITIATE ON-LINE RECOVERIES | 92 |
| 0598 | INITIATE PRODUCT RECOVERIES | 92 |
| 0593 | DECOLLATE AND TEAR DOWN COMPUTER RUNS | 83 |
| 0617 | PICK UP OR DISTRIBUTE COMPUTER MEDIA | 83 |
| 0594 | DISTRIBUTE COMPUTER PRODUCTS | 83 |
| | | 83 |
| 0608 | MAINTAIN BACKUP FLOPPY DISKETTES OF SYSTEM FILE TRANSFERS | 68 |
| | PROCESS END-OF-FISCAL YEAR ROUTINES | 68 |
| | PROCESS EMERGENCY ISSUE TRANSACTIONS | 42 |
| 0592 | COORDINATE COMPUTER SYSTEM CORRECTIVE ACTIONS WITH AF | |
| | STANDARD SYSTEMS CENTER PERSONNEL | 42 |
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 33 |
| 0623 | PROCESS PROGRAMS, OTHER THAN EOD AND EOM ROUTINES | 33 |
| F210 | PERFORM ITEM MASTER INQUIRIES | 33 |
| F233 | RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 33 |
| G255 | PERFORM ITEM MASTER INQUIRIES RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS ANNOTATE ISSUE LISTINGS | 33 |
| | INPUT GAINS, LOSSES, OR CATALOG CHANGES | 33 |
| | | |

RESIDENT TRAINING INSTRUCTOR INDEPENDENT JOB STG188

NUMBER IN GROUP: 7
PERCENT OF SAMPLE: 1%

AVERAGE TIME IN JOB: 37 MONTHS AVERAGE TAFMS: 125 MONTHS

| TASKS | 5 | PERCENT MEMBERS PERFORMING |
|-------------|--|----------------------------------|
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 100 |
| 0611 | PERFORM COLD STARTS | 100 |
| 0615 | PERFORM WARM STARTS | 100 |
| | PERFORM WARM TERMINATIONS | 100 |
| 0597 | INITIATE ON-LINE SESSIONS | 100 |
| 0612 | PERFORM COLD TERMINATIONS | 86 |
| B34 | COUNSEL PERSONNEL ON PERSONAL OR MILITARY-RELATED MATTERS | 86 |
| 0598 | INITIATE PRODUCT RECOVERIES | 86 |
| D118 | EVALUATE TRAINING PROGRESS OF STUDENTS | 71 |
| 0122 | PROCURE TRAINING AIDS, SPACE, OR EQUIPMENT | 71 |
| 0120 | MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS | 71 |
| D109 | COUNSEL TRAINEES ON TRAINING PROGRESS | 71 |
| B48 | INITIATE PRODUCT RECOVERIES EVALUATE TRAINING PROGRESS OF STUDENTS PROCURE TRAINING AIDS, SPACE, OR EQUIPMENT MAINTAIN TRAINING RECORDS, CHARTS, OR GRAPHS COUNSEL TRAINEES ON TRAINING PROGRESS INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR SUBORDINATES ADMINISTER TESTS DEVELOP LESSON PLANS CONDUCT RESIDENT COURSE CLASSROOM TRAINING | |
| | SUBORDINATES | 71 |
| 0100 | ADMINISTER TESTS | 71 |
| D113 | DEVELOP LESSON PLANS | 71 |
| 0108 | CONDUCT RESIDENT COURSE CLASSROOM TRAINING | 71 |
| 0607 | LOAD SYSTEM RELEASES | 71 |
| 0623 | PROCESS PROGRAMS, OTHER THAN EOD AND EOM ROUTINES | 71 |
| U596 | INITIALE UN-LINE RECOVERIES | /1 |
| | COUNSEL PERSONNEL ON PERSONAL OR MILITARY-RELATED MATTERS | |
| | SCORE TESTS | 57 |
| D125 | WRITE TEST QUESTIONS | 57 |
| D112 | DEVELOP COURSE CURRICULA, PLANS OF INSTRUCTION (POI), OR | |
| | SPECIALTY TRAINING STANDARDS (STS) | 57 |
| | PERFORM ITEM MASTER INQUIRIES | 57 |
| | PERFORM DUE-IN FILE INQUIRIES | 57 |
| E138 | RESEARCH PUBLICATIONS FOR POLICIES OR PROCEDURES, OTHER | |
| | THAN FOR HANDLING OF HAZARDOUS OR DANGEROUS MATERIEL | 57 |

STOCK RECORDS AND LOCAL PURCHASE CLUSTER STG114

NUMBER IN GROUP: 310 PERCENT OF SAMPLE: 29%

AVERAGE TIME IN JOB: 20 MONTHS

AVERAGE TAFMS: 70 MONTHS

| TASKS | | PERCENT MEMBERS PERFORMING |
|-------|--|----------------------------------|
| F210 | PERFORM ITEM MASTER INQUIRIES | 95 |
| | PERFORM OPERATING BALANCE INQUIRIES | 93 |
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 91 |
| F232 | RESEARCH EXISTING STOCK NUMBERS | 84 |
| F233 | RESEARCH EXISTING STOCK NUMBERS RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 83 |
| F181 | RESEARCH FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS ESTABLISH OR MAINTAIN MASTER RECORDS PERFORM FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS PROCESS NON-RECURRING ISSUE (NRI) TRANSACTIONS PROCESS CANCELLATION REQUESTS | 83 |
| F209 | PERFORM FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 82 |
| F227 | PROCESS NON-RECURRING ISSUE (NRI) TRANSACTIONS | 81 |
| | | |
| | INITIATE ON-LINE SESSIONS | 80 |
| | INPUT ISSUES | 80 |
| | PROCESS DUE-IN ITEM CANCELLATIONS | 79 |
| | PERFORM COLD STARTS | 79 |
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 78 |
| | PERFORM DUE-IN FILE INQUIRIES | 77 |
| F234 | RESEARCH OVERDUE SHIPMENTS | 76 |
| F237 | RESPOND TO CUSTOMER INQUIRIES, OTHER THAN DUE-IN INQUIRIES | |
| | ON TIEN CANCELLATIONS | 75 |
| 0593 | DECOLLATE AND TEAR DOWN COMPUTER RUNS | 74 |
| 0601 | INPUT DUE-INS, RECEIPTS, OR BALANCE RECORD ADJUSTMENTS | 74 |
| 0616 | PERFORM WARM TERMINATIONS | 73 |
| F167 | COMPLETE MEDICAL MATERIEL REQUIREMENTS LISTS | 73 |
| F175 | INPUT DUE-INS, RECEIPTS, OR BALANCE RECORD ADJUSTMENTS PERFORM WARM TERMINATIONS COMPLETE MEDICAL MATERIEL REQUIREMENTS LISTS DETERMINE REQUISITION PRIORITIES ASSIGN MANUAL TRANSACTION DOCUMENT NUMBERS | 68 |
| F151 | ASSIGN MANUAL TRANSACTION DOCUMENT NUMBERS | 68 |
| 226 | PROCESS LOCAL PURCHASE RECEIPTS | 67 |

MEDICAL EQUIPMENT MANAGEMENT OFFICE CLUSTER STG113

NUMBER IN GROUP: 121 PERCENT OF SAMPLE: 11% AVERAGE TIME IN JOB: 18 MONTHS

AVERAGE TAFMS: 97 MONTHS

| TASKS | | PERCENT MEMBERS PERFORMING |
|-------|--|----------------------------------|
| J423 | | 93 |
| F143 | | |
| | REQUEST) | 93 |
| J405 | | 88 |
| | PROCESS AF FORMS 601 (EQUIPMENT ACTION REQUEST) | |
| | INVENTORY MEMO PROPERTY | 87 |
| J421 | | |
| | LOCATOR LISTINGS (CA/CRL) | 86 |
| J396 | ANNOTATE OR COMPLETE TURN-IN DOCUMENTS FOR TURN-IN OF | |
| | EXCESS SERVICEABLE EQUIPMENT | 85 |
| J404 | COORDINATE NEW EQUIPMENT REQUESTS WITH FACILITY MANAGERS | 83 |
| J416 | INITIATE OR COMPLETE TRANSACTIONS FOR TURN IN OF EXCESS | |
| | SERVICEABLE EQUIPMENT | 81 |
| | ANNOTATE OR COMPLETE DD FORMS 1348-1 (DOD SINGLE LINE | |
| | ITEM RELEASE/RECEIPT DOCUMENT) | 79 |
| F146 | ANNOTATE OR COMPLETE DD FORMS 1155 (ORDER FOR SUPPLIES OR | |
| | SERVICES) | 79 |
| | COORDINATE RELOCATION OF PROPERTY WITH PROPERTY CUSTODIANS | 79 |
| | ESTABLISH OR MAINTAIN MASTER RECORDS | 79 |
| | PERFORM FOLLOWUP ACTIONS ON PAST DUE REQUISITIONS | 78 |
| J410 | DELIVER EQUIPMENT ITEMS TO USERS | 78 |
| J395 | ANNOTATE OR COMPLETE MEDICAL EQUIPMENT MANAGEMENT OFFICE | |
| | (MEMO) INVENTORY ADJUSTMENT TRANSACTION DOCUMENTS | 78 |
| F 180 | DISTRIBUTE INVESTMENT AF FORMS 601 (EQUIPMENT ACTION | |
| | REQUEST) TO MAJOR COMMANDS | 77 |
| J432 | UPDATE EQUIPMENT RECORDS | 76 |
| J431 | REVIEW REPORT OF MEDICAL AND NONMEDICAL IN-USE EQUIPMENT | |
| | LISTS | 76 |
| 1402 | COORDINATE INSPECTION AND CONDITION CODING WITH MEDICAL | |
| | EQUIPMENT REPAIR (MER) ACTIVITIES | 73 |
| E127 | COMPLETE NONMEDICAL SUPPLY OR EQUIPMENT REQUISITIONS | 72 |
| 1428 | PERFORM QUALITY CONTROL CHECKS OF MEMO DOCUMENT REGISTER | 71 |

NCOIC/SUPERVISORY CLUSTER STG095

NUMBER IN GROUP: 127 PERCENT OF SAMPLE: 12%

AVERAGE TIME IN JOB: 30 MONTHS AVERAGE TAFMS: 170 MONTHS

| TASKS | ; | PERCENT MEMBERS PERFORMING |
|------------|---|----------------------------------|
| | | |
| A7 | | 94 |
| B34 | · · · · · · · · · · · · · · · · · · · | 91 |
| C98 | WRITE EPRs | 91 |
| 848 | INTERPRET POLICIES, DIRECTIVES, OR PROCEDURES FOR | |
| 000 | SUBORDINATES | 90 |
| | CONDUCT OR PARTICIPATE IN STAFF MEETINGS | 89 |
| | COMPLETE SELF-INSPECTION REPORTS | 88 |
| A12 | DRAFT OR AMEND LOCAL OPERATING INSTRUCTIONS | 87 |
| Al | ASSIGN PERSONNEL TO DUTY POSITIONS | 87 |
| D104 | | 86 |
| A25 | | 86 |
| | INSPECT WORK AREA CLEANLINESS | 86 |
| A14 | ESTABLISH ORGANIZATIONAL POLICIES, OFFICE INSTRUCTIONS | or |
| | (OI), OR STANDARD OPERATING PROCEDURES (SOP) | 85 |
| A22 | | 83 |
| A 5 | | 0.2 |
| D 2 1 | SUPPLIES | 83 |
| | ANALYZE MANAGEMENT RECORDS OR REPORTS | 80 |
| B41 | DIRECT OFFICIAL CORRESPONDENCE PREPARATION | 79 |
| B42 | | 70 |
| | AS REWAREHOUSING OR RELOCATING MATERIEL | 79 |
| A4 | COORDINATE POLICIES AND PROCEDURES WITH BASE ACCOUNTING | |
| D26 | AND FINANCE OFFICES (BAFO) | 77 |
| B36 | DEVELOP WORK METHODS | 77 |
| D106 | CONDUCT OJT | 77 |
| B51 | ORIENT NEWLY ASSIGNED PERSONNEL | 76 |
| F211 | | 75 |
| C78 | | 7.4 |
| | RECLASSIFICATION | 74 |

WAREHOUSE CLUSTER STG072

NUMBER IN GROUP: 198
PERCENT OF SAMPLE: 20%

AVERAGE TIME IN JOB: 16 MONTHS AVERAGE TAFMS: 52 MONTHS

| TASK: | <u>S</u> | PERCENT MEMBERS PERFORMING |
|--------|---|----------------------------------|
| G285 | LOCATE AND PULL ISSUES, OTHER THAN LINENS, CONTROLLED, OR | |
| | SECURITY MEDICAL ITEMS | 96 |
| G265 | DELIVER ISSUES, OTHER THAN LINENS, CONTROLLED, OR SECURITY | |
| | MEDICAL ITEMS | 89 |
| G312 | | 84 |
| G302 | PLACE ITEMS IN WAREHOUSE LOCATIONS, OTHER THAN COMPRESSED | |
| 0001 | GAS, CONTROLLED OR SECURITY ITEMS | 83 |
| G284 | | 0.0 |
| 0055 | (WRM) | 81 |
| | ANNOTATE ISSUE LISTINGS | 80 |
| | PICK UP SHIPMENTS | 77 |
| | PERFORM LOCATION CODE UPDATES | 70 70 |
| | DISTRIBUTE COPIES OF ISSUE LISTINGS | 70 70 |
| 0270 | PERFORM OPERATING BALANCE INQUIRIES | 70 |
| | INSPECT AND REPACK FIRST AID OR SURVIVAL KITS | 69 68 |
| G310 | | 68 66 |
| 0620 | PERFORM TRANSACTION HISTORY INQUIRIES PROCESS END-OF-DAY (EOD) ROUTINES | 65 |
| | CONDUCT REWAREHOUSING OPERATIONS | 65 |
| | SECURE VEHICLES WHEN NOT IN USE | 64 |
| | RESEARCH WAREHOUSE REFUSALS | 64 |
| | REMOVE SUSPENDED ITEMS FROM STOCK | 63 |
| | CONDUCT DATED ITEM INVENTORY COUNTS | 63 |
| | CORRECT WAREHOUSE REFUSALS | 62 |
| G267 | DELIVER OUTSHIPMENTS TO SHIPPING ACTIVITIES | 62 |
| | LOCATE AND REMOVE STOCK FROM STORAGE, FOR OTHER THAN | UΣ |
| ur.00 | ISSUES | 62 |
| G274 | | 02 |
| GL / 4 | LEGIBILITY | 60 |
| F210 | | 60 |
| -10 | CEW OWN TIEN INVOICE THANKET | 00 |

WAR RESERVE MATERIELS (WRM) CLUSTER STG089

NUMBER IN GROUP: 53 PERCENT OF SAMPLE: 5% AVERAGE TIME IN JOB: 16 MONTHS AVERAGE TAFMS: 82 MONTHS

| TACUC | | PERCENT MEMBERS |
|-------|--|--------------------|
| TASKS | | PERFORMING |
| K460 | LOAD WRM QUALITY ASSURANCE TRANSACTIONS INVENTORY WRM ASSETS PROCESS WRM QUALITY ASSURANCE TRANSACTIONS MAINTAIN WORK COPIES OF WRM COMPUTER OUTPUT LISTINGS | 91 |
| K457 | INVENTORY WRM ASSETS | 89 |
| K473 | PROCESS WRM QUALITY ASSURANCE TRANSACTIONS | 87 |
| K464 | MAINTAIN WORK COPIES OF WRM COMPUTER OUTPUT LISTINGS | 87 |
| K440 | COMPARE WRM ASSETS TO QUALITY ASSURANCE WRM LISTINGS | 85 |
| K471 | PERFORM WRM BALANCE INQUIRIES | 81 |
| K470 | PERFORM QUALITY CONTROL CHECKS OF WRM QUALITY ASSURANCE | |
| | LISTINGS | 70 |
| 0620 | PROCESS END-OF-DAY (EOD) ROUTINES | 70 |
| F147 | ANNOTATE OR COMPLETE DD FORMS 1348-1 (DOD SINGLE LINE ITEM | |
| | RELEASE/RECEIPT DOCUMENT) | 68 |
| F210 | PERFORM ITEM MASTER INQUIRIES | 68 |
| | PERFORM COLD TERMINATIONS | 68 |
| F213 | PERFORM TRANSACTION HISTORY INQUIRIES | 66 |
| G291 | OPERATE MATERIEL-HANDLING EQUIPMENT, SUCH AS TUGS AND | |
| | FORKLIFTS | 66 |
| | DISTRIBUTE COMPUTER PRODUCTS | 64 |
| | INITIATE ON-LINE SESSIONS | 62 |
| | PERFORM COLD STARTS | 60 |
| | DECOLLATE AND TEAR DOWN COMPUTER RUNS | 58 |
| 0624 | TRANSFER SYSTEM FILES TO FLOPPY DISKETTES | 58 |
| K476 | REQUISITION WRM ASSETS | 57 |
| F222 | PROCESS DD FORMS 1348-1 (DOD SINGLE LINE ITEM RELEASE/RECEIPT DOCUMENT) PALLETIZE ATC, ATH, OR SART SUPPLIES PULL DATED ITEMS FROM WRM PROGRAMS | |
| | RELEASE/RECEIPT DOCUMENT) | 55 |
| K466 | PALLETIZE ATC, ATH, OR SART SUPPLIES | 55 |
| K474 | | |
| K481 | SECURE OR REMOVE CARGO NETS ON AIRCRAFT CARGO PALLETS | 53 |
| K439 | COMINGLE DATED WAR RESERVE MATERIEL (WRM) ASSETS WITH | |
| | OPERATING ASSETS | 51 |
| G302 | PLACE ITEMS IN WAREHOUSE LOCATIONS, OTHER THAN COMPRESSED | |
| | GAS, CONTROLLED, OR SECURITY ITEMS | 51 |
| | | |

CONTRACT MANAGEMENT INDEPENDENT JOB STG193

NUMBER IN GROUP: 6
PERCENT OF SAMPLE: 1%

AVERAGE TIME IN JOB: 17 MONTHS

AVERAGE TAFMS: 43 MONTHS

| TASKS | | PERCENT MEMBERS PERFORMING |
|-------|--|----------------------------------|
| N578 | PLACE CALLS AGAINST BPAs OR BDOs | 100 |
| N579 | PRINT BPA OR BDO PURCHASE ORDER FILES | 83 |
| N572 | MAINTAIN BPA OR BDO CALL REGISTERS | 83 |
| N573 | MAINTAIN BPA OR BDO CONTRACT FILES | 83 |
| N543 | COMPLETE END-OF-MONTH (EOM) BPA OR EOM BLANKET DELIVERY | |
| | ORDER (BDO) REPORTS | 83 |
| N562 | DISTRIBUTE DPSC BPA OR BDO PURCHASE ORDERS TO BASE | |
| | CONTRACTING OFFICE OR BAFO | 67 |
| | ESTABLISH BPA OR BDO CONTRACT FILES | 67 |
| | ESTABLISH BPA OR BDO ORDER CALL REGISTERS | 67 |
| | PERFORM ITEM MASTER INQUIRIES | 67 |
| | ASSIGN STOCK NUMBERS TO NEW ITEMS OBTAINED FROM BLANKET | |
| | PURCHASE AGREEMENTS (BPA) | 67 |
| N563 | DISTRIBUTE EOM BPA OR BDO REPORTS TO BASE CONTRACTING | |
| | OFFICE | 67 |
| | MAINTAIN CONTRACT FOLDERS | 50 |
| | COMPLETE MEDICAL MATERIEL REQUIREMENTS LISTS | 50 |
| F220 | PROCESS DD FORMS 250 (MATERIAL INSPECTION AND RECEIVING | |
| | REPORT) | 50 |
| F145 | ANNOTATE OR COMPLETE DD FORMS 250 (MATERIAL INSPECTION AND | |
| | RECEIVING REPORT) | 50 |
| | PERFORM TRANSACTION HISTORY INQUIRIES | 50 |
| | PERFORM OPERATING BALANCE INQUIRIES | 50 |
| N571 | LOAD ITEM DESCRIPTIONS INTO B-CAS | 50 |
| N564 | DISTRIBUTE EOY BPA OR BDO REPORTS TO AFMLO | 50 |
| | COMPLETE END-OF-YEAR (EOY) BPA OR EOY BDO REPORTS | 50 |
| F226 | PROCESS LOCAL PURCHASE RECEIPTS | 50 |

CENTRAL PROCESSING AND DISTRIBUTION CLUSTER STG106

NUMBER IN GROUP: 26 PERCENT OF SAMPLE: 2%

AVERAGE TIME IN JOB: 11 MONTHS

AVERAGE TAFMS: 41 MONTHS

| TASKS | 5 | PERCENT MEMBERS PERFORMING |
|-------|--|----------------------------------|
| | FILL PATIENT NONDRUG ITEM PRESCRIPTIONS BREAK DOWN ITEMS BY ADJUSTED UNITS OF ISSUE ISSUE CPD COMMON-USE SUPPLIES PESTOCK CARLS FROM USING ACTIVITIES | 96 |
| M515 | BREAK DOWN ITEMS BY ADJUSTED UNITS OF ISSUE | 88 |
| | ISSUE CPD COMMON-USE SUPPLIES | 84 |
| M532 | RESTOCK CARTS FROM USING ACTIVITIES | 77 |
| M529 | PLACE ITEMS IN CPD STORAGE LOCATIONS | 73 |
| M527 | PERFORM INVENTORY OF CPD SUPPLIES TO DETERMINE MATERIEL | |
| | RESTOCK REQUIREMENTS | 73 |
| M530 | PROCESS ROUTINE OVER-THE-COUNTER MEDICAL CPD SUPPLY | |
| | REQUESTS | 69 |
| M535 | REVIEW EXPIRATION DATES ON CPD DISPOSABLE SUPPLIES | 65 |
| | PERFORM DAILY INVENTORY OF SUPPLIES IN USING ACTIVITIES, | |
| | OTHER THAN SURGICAL STORES | 62 |
| M523 | MAINTAIN NONDRUG ITEM PRESCRIPTION FILES | 58 |
| M518 | EXCHANGE SUPPLY CARTS FROM USING ACTIVITIES | 58 |
| M528 | PERFORM WALKTHROUGH REQUISITIONS | 58 |
| M534 | REVIEW DATES ON CPD LOCALLY PROCESSED DATED ITEMS | 50 |
| M520 | INITIATE REQUESTS IN SUPPORT OF EMERGENCY PATIENT CARE | 46 |
| M524 | ORDER CPD SUPPLIES | 38 |
| M531 | | |
| | REQUESTS | 38 |
| G285 | | |
| | SECURITY MEDICAL ITEMS | 31 |
| G315 | SET UP BINS, RACKS, OR BAYS | 31 |
| | and the state of t | ~ 4 |